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# Overview and Scrutiny Committee Agenda

Wyre Borough Council Date of Publication: 07 January 2022 Please ask for : Marianne Unwin marianne.unwin@wyre.gov.uk Tel: 01253 887326

Overview and Scrutiny Committee meeting on Monday, 17 January 2022 at 6.00 pm in the Council Chamber - Civic Centre, Poulton-le-Fylde

#### 1. Apologies for absence

#### 2. Declarations of interest

To receive any declarations of interest from any councillor on any item on this agenda.

#### 3. Confirmation of minutes

To confirm as a correct record the minutes of the meeting of the Overview and Scrutiny Committee held on Monday 22 November 2021.

#### 4. Business Plan 2022/23

The Corporate Director Communities, Marianne Hesketh, has submitted a report on the Business Plan 2022/23.

The Leader of the Council, Councillor David Henderson, and the Chief Executive, Garry Payne, will attend the meeting to present the report and respond to comments and questions from members of the committee.

#### 5. Planned Maintenance and Investment Project Schedule - 2022/23

The Head of Built Environment, Maria Blundy, submitted the Planned Maintenance and Investment Projects Schedule for the 2022/23 period.

Papers to follow.

#### 6. District Enforcement Pilot Task Group - draft report

(Pages 11 - 92)

The Chairman of the District Enforcement Pilot Task Group, Councillor

(Pages 3 - 6)

(Pages 7 - 10)

Tom Ingham, submitted the task group's draft report and recommendations.

Members of the committee will have an opportunity to comment and ask questions.

#### 7. Overview and Scrutiny Work Programme 2021/22 – update report

(Pages 93 - 104)

The Corporate Director Resources, Clare James, has submitted a report updating the committee about the delivery of the Overview and Scrutiny Work Programme 2021/22. Marianne Unwin, Democratic Services Officer, will introduce the report and respond to questions and comments from councillors.

#### 8. Work Programme Workshop 2022/23

Members of the Overview and Scrutiny Committee are invited to attend a Work Programme prioritisation workshop before the creation of the 2022/2023 Work Programme.

The session will be held on Thursday 24 February 2022 at 2 pm in the Members Lounge.

### Public Document Pack Agenda Item 3



### **Overview and Scrutiny Committee Minutes**

The minutes of the Overview and Scrutiny Committee meeting of Wyre Borough Council held on Monday, 22 November 2021 at the Council Chamber - Civic Centre, Poulton-le-Fylde.

#### **Overview and Scrutiny Committee members present:**

Councillors Ibison, Matthew Vincent, Sir R Atkins, Le Marinel (joined during item 6), Ballard, E Ellison (left during item 7), Fail, Leech, Longton and Minto

Apologies for absence: Councillors I Amos, R Amos and O'Neill

**Other councillors present:** Councillors Henderson, M Vincent and Lady D Atkins

#### Officers present:

Garry Payne, Chief Executive Clare James, Corporate Director Resources and Section 151 Officer Marianne Unwin, Democratic Services Officer

One member of the public attended the meeting.

#### 27 Declarations of interest

None.

#### 28 Confirmation of minutes

The minutes of the meeting held on Monday 18 October 2021 were **approved** as a correct record.

#### 29 Fees and charges - draft

This item was brought forward at the request of the Resources Portfolio Holder and Deputy Leader, Councillor Michael Vincent.

The Corporate Director Resources (Section 151 Officer), Clare James, submitted a report, which detailed the proposed fees and charges for the municipal year 2022/23.

Clare James introduced the report and explained the key changes proposed.

The Corporate Director Resources (Section 151 Officer) and the Resources Portfolio Holder and Deputy Leader received and answered questions posed by members.

There were two areas that the committee had particular comments, which would be reported back to the Management Board:

#### Theatres and Mount Pavilion

Some members raised concerns around the proposed increased fees to hire these venues out, specifically highlighting the increases that have occurred over the past two years. They feared that this might result in more customers being discouraged to book out these venues.

Clare James and Councillor Michael Vincent reassured members that the Commercial Manager was comfortable with the changes proposed and still believed them to be competitive in the current market.

Members welcomed that the performance of bookings for the theatres and Mount Pavilion would be closely monitored throughout the year.

Following discussions, the committee agreed to support the proposals.

#### Outdoor Amenity/Leisure Activity Charges

Concerns were expressed concerning the discontinuation of the 18-hole Pitch and Putt with a replacement of increased biodiversity and natural environment for health walks. Some members highlighted that this could result in a loss of leisure activities for tourists and that improvement of the existing course could be what was needed to attract more people to use the facility. Following further discussion, members agreed to support the proposed change.

The Chairman thanked Clare James and Councillor Michael Vincent for presenting the report and for the information provided to the committee.

#### It was agreed:

- (i) That the comments from the committee be fed back to the Management Board when discussing the proposed fees and charges,
- (ii) That the report be noted.

#### 30 An update on Wyre's Covid-19 response

The Leader of the Council, Councillor David Henderson, and the Chief Executive, Garry Payne, provided the committee with the council's Covid-19 response action plan.

Garry Payne highlighted that the Covid-19 response was ever changing and that the action plan was updated regularly.

He explained that the response was directly linked to the council's Business Plan. In addition, the council have an internal Covid-19 task group that deals with matters that arise from the Lancashire Resilience Forum which are not directly linked to the Business Plan.

He updated that the annual revised Business Plan will be coming before the Overview and Scrutiny Committee in due course with a proposal to amend the plan to move it in line with the council's climate emergency declaration.

Garry Payne and Councillor David Henderson received several comments, relating to the following matters, to which they noted:

- Covid-19 death rate across the borough
- Wyre's age demographics
- The Great Outdoors and inclusion of the Forest of Bowland

Members noted the update.

The Chairman thanked the Leader and the Chief Executive for their attendance and contributions.

#### 31 Business Plan - Quarterly Performance Statement (Quarter 2: July -September)

The Corporate Director Communities submitted a report on the second Quarter Performance Statement 2021/22 (July – September 2021).

Members of the Overview and Scrutiny Committee expressed concerns over the following topics:

- Timescales for an update on the Fylde Coast Tramway/ rail loop
- The quarter four target for the number of electric charging points installed
- The target for the number of trees planted in quarter three and quarter four

The questions posed by members were sent to the relevant officers for their consideration.

The report was noted.

#### 32 Tourism Recovery in Wyre Task Group - draft report

The Chairman of the Tourism Recovery in Wyre Task Group, Councillor Peter Le Marinel introduced the report and explained he was happy to answer any questions from members.

There were discussions over the importance of the promotion of Lancaster Canal, the Eden Project in Morecombe, the Discover Wyre's promotion of individual towns and their websites and the use of electric coaches.

It was proposed by Councillor Ibison that recommendation number four be amended to remove "(an example may be £10 per annum)", which was **agreed** by members.

Councillor Peter Le Marinel thanked all the members of the task group for their hard work and the expert advisors who attended a meeting or assisted them with their work. He also thanked Marianne Unwin, Democratic Services Officer, for her assistance.

The Committee then noted the amended report and **agreed** that it would go to the next Cabinet meeting for their consideration.

The Chairman of the Overview and Scrutiny Committee thanked Councillor Peter Le Marinel for the group's detailed report.

#### **33** Overview and Scrutiny Work Programme 2021/22 – update report

The Corporate Director Resources, Clare James, submitted a report to update the committee about the delivery of the Overview and Scrutiny Work Programme 2021/22.

The Democratic Services Officer, Marianne Unwin, provided the committee with a verbal update. She explained to members that there was the capacity for at least one more task group.

Councillor Peter Le Marinel proposed a scoping document for a task group regarding tackling Antisocial Behaviour (ASB) in the community to come to the committee's January meeting. He explained that in the light of the pandemic, the levels of ASB across the borough had increased by over 50 per cent and that it was negatively affecting Wyre's residents. He added that members should be ensuring that everything was being done to ensure a safer neighbourhood. The Chairman echoed this request, but suggested that the scope was brought to the January overview and scrutiny meeting for initial review and then brought back in February following their police and community safety themed meeting, to which members **agreed.** 

Councillor Webster added that the provisions of youth club facilities in Wyre could be included in the review of ASB as the two topics complement each other.

Members **agreed** that the report be noted.

The meeting started at 6.02 pm and finished at 7.11 pm.

Date of Publication: 01 December 2021.

### Agenda Item 4



Report of:	Meeting	Date
Marianne Hesketh, Corporate Director Communities	Overview and Scrutiny Committee	17 January 2022

#### Refreshed Business Plan 2019-2023 (Update 2022)

#### 1. Purpose of report

**1.1** To provide the Overview and Scrutiny Committee with the draft Business Plan for 2019-2023 (updated for 2022) for consideration.

#### 2. Outcomes

2.1 To ensure that medium and long term resources and service provision are prioritised and planned in accordance with the Medium Term Financial Plan (MTFP), the aspirations of local residents, local research and data and the national policy framework.

#### 3. Recommendation

**3.1** To consider the draft business plan for 2019-2023, which has been updated for 2022, prior to seeking Council approval at the meeting on 10 March 2022.

#### 4. Background

- **4.1** Each year, the Council produces a Business Plan. The Business Plan is a key document in the business planning framework and its purpose is to set out the Council's vision and priorities in line with the Medium Term Financial Plan (MTFP). The council has effective performance management arrangements in place which ensures that progress against the Business Plan is reported on a quarterly basis. This includes the involvement and support of Overview and Scrutiny Committee who receive quarterly performance review reports.
- **4.2** Corporate Management Team and Heads of Service held a session in early November 2021 to review the business plan. This time the focus has been on ensuring that the business plan priorities and projects help to address the climate emergency. The draft plan has been discussed

with Management Board and will be considered by the Overview and Scrutiny Committee before proceeding to full Council for approval in March.

#### 5. Key issues and proposals

- **5.1** The Business Plan covers a four year period which has been developed to align with the four year election cycle. A new style plan was developed in 2019 and this format has been retained for the 2022 update. The vision and themes remain the same but this time the priorities and projects have been refreshed with a greater focus on climate change and ensuring that the council is taking positive action to address the climate emergency. The plan also continues to ensure that we support economic recovery following the pandemic. The updated plan is attached at Appendix 1. The updated plan will continue to be monitored on a quarterly basis and reported to Overview and Scrutiny Committee.
- **5.2** It is intended to present the final business plan to full Council on 10 March 2022.

report author	telephone no.	email	date
Marianne Hesketh	01253 887350	Marianne.hesketh@wyre.gov.uk	20/12/21

#### List of appendices

Appendix 1 - Business Plan 2019-2023 (updated 2022)



# **Business Plan 2019-2023**

**Our Vision:** Wyre is a healthy, happy and greener place where people want to live, work, invest and visit



**OUR AMBITION -EMPOWERED HEALTHIER COMMUNITIES** 

#### We will:

- Collaborate with residents and local stakeholders to support and maximise opportunities for improving health and wellbeing across our <del>con</del>nmunities
- Bansform the way customers The cess our services through making better use of technology
- Explore opportunities for communities and partners to deliver initiatives that build resilience and sustainability
- Work with partners to support and raise the aspirations of young people
- Collaborate with residents and local stakeholders to influence and encourage a low carbon culture through behaviour change



### Economy

#### **OUR AMBITION -**A STRONG LOCAL ECONOMY

#### We will:

- Work with the Fylde Coast Economic Prosperity Board to support economic growth and attract greener investment to Wyre
- Collaborate with our partners to facilitate cleaner, greener, vibrant town centres
- Support businesses to grow, prosper, recover and become carbon neutral
- Work with our partners to improve the infrastructure and connectivity across the Fylde Coast ensuring carbon neutral benefits
- Maximise commercial opportunities and deliver efficiencies

### Place

#### **OUR AMBITION - A CLEANER, GREENER** AND MORE SUSTAINABLE ENVIRONMENT

#### We will:

- Work towards reducing the council's and wider borough's emissions by at least 78% by 2035
- Collaborate with our partners to respond to a range of climate change issues, including our commitment to carbon footprint reduction and tackling flood risk across Wyre
- Work with residents. Parish and Town Councils and businesses to plan, protect and enhance the quality of our neighbourhoods and environment
- Utilise Wyre's USP the Great Outdoors supporting residents and visitors to maximise the opportunities from coast to countryside whilst protecting, preserving and enhancing our environment for current and future generations

# **Delivering our Vision**



#### How will we do this?

- Agree and deliver a new long term strategy for sustainable leisure and wellbeing provision across Wyre
- Deliver a programme of work to promote healthy choices and healthier lifestyles to keep people well
- Work with partners to deliver the holiday activity programme for our young people
- Relaunch our Digital Wyre Strategy ensuring customers have easy access to our services and that we embrace the
- ppportunities new technologies bring

How will we measure progress?

Number of volunteer hours

Government Schemes

good health

- Collaborate with partners to improve community energy
- Consumption through retrofitting houses and supporting district \_\_heating projects
- Develop a campaign to raise awareness and encourage behavioural change amongst residents to support climate change projects/initiatives

• % of resident population who consider themselves to be in

Number of annual visits to our leisure centres

Number of memberships at our leisure centres

Number of children engaged with holiday activities

Number of residents registered for My Wyre account

Number of residents engaged with behaviour change

campaigns using digital and non-digital channels

Number of domestic energy measures installed under Cosy

Homes in Lancashire, via Green Homes Grants and other



#### How will we do this?

- Support business growth and job creation at the Hillhouse
  Technology Enterprise Zone
- Collaborate with our Lancashire partners to develop joint working arrangements with a focus on economic growth, skills and tackling climate change
- Continue to support town centre recovery through the town centre strategy fund and explore investment and sustainable development opportunities for our key town centres
- Explore investment opportunities for our key council assets
- Relaunch our Wyred Up network to proactively support sustainable business recovery following the pandemic and to encourage and support businesses to reduce their carbon footprint

#### How will we measure progress?

- Number of jobs created within the Enterprise Zone
- £m investments to Wyre from County Deal
- Increase footfall to town centres
- Reduce town centre vacancy rates
- % of fledgling businesses surviving 18 months
- Number of visitors to the borough each year
- Business rate collection target 97%
- Council tax collection target 97%



#### How will we do this?

- Work with others to deliver our action plan to reduce the effect of climate change on our borough including the carbon footprint of all council activities and assets
- Promote activity to support our residents to reduce waste, increase reuse and recycling, and implement environmental initiatives to help achieve a sustainable environment
- Complete the partial review of the Wyre Local Plan 2011-2031 and commence a full review for submission in 2021
- Deliver the Wyre Beach Management Scheme to protect homes from coastal flooding
- Facilitate and support the improvement, biodiversity, accessibility and use of our parks and open spaces
- Support the Turning Tides Partnership in the ambition to achieve a blue flag coast that is free from plastic pollution
- Lead on and support natural flood management projects

#### How will we measure progress?

- Reduction in council and borough carbon emissions
- Number of public electric charging points made available
- Number of trees planted
- % of household waste recycled
- Number of properties protected from coastal flooding
- Satisfaction with our parks and open spaces
- Satisfaction with keeping public land free from litter

we make a

difference

Reduction in fly-tipping reported



#### APPENDIX 1



### District Enforcement Pilot Scheme Task Group

### **Draft Report**

### Chairman:

Councillor Tom Ingham

### Task Group Members:

Councillor Ian Amos Councillor Rita Amos Councillor Lady Dulcie Atkins Councillor Emma Ellison Councillor Rob Fail Councillor Colette Fairbanks Councillor David O'Neill Councillor David O'Neill Councillor Phil Orme Councillor Mary Stirzaker Councillor Holly Swales Councillor Lynn Walmsley

Overview & Scrutiny Committee Chairman: Councillor John Ibison

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#### Introduction

Wyre Council first introduced the pilot scheme with District Enforcement on 5 September 2018, it was agreed that the council would enter a 12-month environmental enforcement trial with District Enforcement. The agreement was then extended the on 12 March 2021 for another year (until March 2022) to allow further consideration of data covering a greater period and to enable the findings of the Overview and Scrutiny Committee to be considered along with the Life In Wyre Survey – both of which had been delayed. To enable these factors to be considered whilst maintaining the service; it was felt a further extension was appropriate.

The current pilot agreement involves District Enforcement undertaking specialist enforcement services to address environmental crime issues such as dog fouling, littering and other dog control measures under the Public Space Protection Orders on behalf of Wyre Council.

There was a suspension of District Enforcement between March 2020 and July 2020 during the first Covid-19 lockdown. However, Wyre had been in a high alert level and Lancashire being in Tier 3 for a considerably longer period. Therefore, District personnel have more recently been utilised to support the council to help people have confidence to get back to supporting their local high street shops. They have also been deployed to provide guidance to businesses as part of new Covid-19 Marshalling duties through a separate arrangement.

A task group to review the pilot scheme was originally commissioned at the Overview and Scrutiny Committee meeting held on Monday 22 July 2019. Due to the unforeseen circumstances, created by the Covid-19 pandemic and subsequent lockdowns, the work on this review was halted since early March 2020. The Overview and Scrutiny Committee at their 19 July 2021 meeting decided to recommission the District Enforcement Pilot Task Group. The first meeting back was held on 25 August 2021.

This report includes a summary of evidence from before and after the pause of the review. The evidence included in this report has been analysed to formulate conclusions and recommendations.

The Overview and Scrutiny Committee was aware from the outset that other discussions regarding the scheme were on going at officer and Portfolio Holder level, but it remained the role of the committee and any task group commissioned, to scrutinise the pilot scheme and to review and comment on any future decisions on an extension on the current agreement.

#### Aims of review

The aims of the review, as specified in the scoping document (see Appendix A), are as follows:

- 1. Evaluate the effectiveness of the environmental enforcement pilot
- 2. Make recommendations regarding future service provision
- 3. Consider opportunities to expand on the offences covered by the pilot within any future services
- 4. Review the Council's approach for under 18's (Currently the Council policy is not to issue Fixed Penalty Notices to under 18 year olds; the task group could look at the issues related to reducing the age limit or consider other means of addressing littering / environmental offences by minors)

#### The review process

The task group held its first meeting and invited Councillor Simon Bridge, the Street Scene and Open Spaces Portfolio Holder, and Mark Billington, Corporate Director Communities to set the context within which the scrutiny review would take place. The group also received a report from Ruth Hunter, Head of Public Realm and Environmental Sustainability and interviewed Alan Fitzpatrick, Waste, Recycling and Environment Enforcement Manager. Alan Fitzpatrick also attended the groups second and fifth meeting. The group also interviewed Warren Hodgson, Head of Environmental Crime Division at District Environmental Enforcement.

Several questions about the District Enforcement service were put to Town and Parish Councils. The group received responses from Catterall, Garstang, Inskip-with-Sowerby, Pilling, Preesall and Winmarleigh. In addition to this, members commissioned an online public consultation for residents. The members of the group and the Democratic Services Officer distributed the online version of the survey.

Clare James, Corporate Director Resources (Section 151 Officer) provided the group with a report detailing a draft costing for bringing the environmental enforcement scheme in-house.

Members questioned how other local and similar authorities dealt with environmental enforcement; they received several responses from other Lancashire authorities and CIPFA family group authorities.

The task group would like to thank all of the expert advisors who attended a meeting or assisted them with their work.

#### Summary of evidence provided by Councillor Simon Bridge, Street Scene, Parks and Open Spaces Portfolio Holder and Mark Billington, Corporate Director Environment.

The Street Scene, Parks & Open Spaces Portfolio Holder, Councillor Simon Bridge, and the Corporate Director Environment, Mark Billington, attended the first meeting.

They provided background information on the District Enforcement pilot scheme and the questions relating to it.

Councillor Bridge invited the task group's input and valued their suggestions.

The pilot scheme had been extended by a further six months and that this was to ensure sufficient time for the Task Group to scrutinise the scheme. The exact date was unknown, however the pilot scheme was due to expire but that it was in April 2020.

There was discussion around:

- Public Space Protection Orders
- The act of littering
- The ability to patrol private land in the borough
- Educating the public and public perceptions of litter
- The amount of officers used in the pilot scheme
- If there was an issue of insufficient signage
- Fines for under eighteen year olds

The financial benefits of the scheme were addressed and questions were raised regarding the finances of District Enforcement and the possibility to view these. The council does not have a contractual agreement with District and there would be no obligation for them to provide this information to the task group.

Wyre Council received 12.5% from all FPNs (Fixed Penalty Notices) issued. The council is effectively getting a free service, with the added benefit of improving the environment.

The judgement of the scheme should mainly be focused on performance and not financial benefits. Wyre does not look at the scheme primarily for the finances but as an opportunity to keep the streets of the borough clean.

Both guests concluded stating their delight with the scheme and the impact it had created.

# Summary of evidence provided by Ruth Hunter, Head of Public Realm and Sustainability and Alan Fitzpatrick, Waste, Recycling and Environmental Enforcement Manager

The Head of Public Realm and Sustainability, Ruth Hunter, attended the group's second meeting and submitted a detailed report providing precise information in relation to the pilot project working with District Enforcement to tackle a range of environmental offences.

The report is attached at Appendix B.

The Waste, Recycling and Environmental Enforcement Manager, Alan Fitzpatrick, also attended the second meeting to respond to questions that had been raised by task group members before the meeting.

#### Q1) How many officers are involved in the pilot scheme?

There are 6 Operational Officers involved in the Pilot Scheme, which consist of 2 Static Officers (based fulltime in Wyre) working throughout Wyre Monday-Thursday, and up to 4 Mobile Officers who work Friday, Saturday & Sunday (usually 2).

#### Q2) Is there a list of offences enforced by District Enforcement?

In real terms the offences District Enforcement cover, are those contained within the: Anti-Social Behaviour, Crime and Policing Act 2014:

- failing to put a dog on a lead when directed to do so by an authorised officer this allows council officers to direct that a dog is put on a lead when it is causing nuisance and/or danger to other persons and their dogs
- failing to pick up after your dog
- failing to exclude dogs from designated areas
- failing to keep dogs on leads in the designated dogs on leads areas (e.g. children's play areas)
- failing to provide at the request of an authorised officer the means to pick up after a dog Section 87 Environmental Protection Act 1990
- littering offences

## Q3) What are the officer procedure rules that must be followed (including fining, appeals, and court)?

They do allow an appeals process even though accepting a Financial Penalty Notice (FPN) is acceptance of the offence, discharging liability to go to court. If there is no body-cam footage, we rescind the FPN automatically, on appeal.

#### Q4) What is the exact expiry date of the pilot scheme?

There was not an exact date, but it will come to a conclusion at the beginning of May 2020.

Q5) How many FPN's (Financial Penalty Notice) have been issued to disabled individuals (maybe through up to date figures for the whole of the pilot broken down by category (e.g. dogs) and sub category (e.g. inability to pick up, fouling, not on lead), and also broken down by age bands, and area)?

This information is not captured. However, should anyone make representation on the grounds of a disability, it is considered on a case-by-case basis.

If when approached an individual has a visible disability preventing them from retrieving dog fouling, they would be considered an exempt and will not be issued with a FPN, but may be issued with an advisory warning or a verbal explanation of what they should/shouldn't be doing to ensure their actions have minimal impact on the wider community.

If there are no obvious signs of disability, but during the course of the interaction an individual suggests they have a disability which prevents them picking-up, then the Enforcement Officer will advise them to make contact and provide evidence of their condition (from a medical professional), as an Enforcement Officer on the ground has to be consistent and be seen to treating all individuals in the same manner.

For example, somebody in a wheeled chair would be exempt from picking up their dog foul, but not necessarily from littering.

A hearing disability does not prevent foul from being picked up or litter placed in a bin or pocket to take home.

## **Q6)** This is pilot scheme is for 18 months; would you please clarify the options after the scheme?

The options available to Wyre after the pilot scheme has come to an end, are:

- Procure a new provider/partner to undertake Environmental Enforcement on behalf of Wyre under the same terms and conditions (cost)
- Procure a new provider/partner with changes to the current conditions of the agreement (e.g. pay hourly rate, pay provider for each FPN issued, 50%-50% profit split which carries a proportion of the cost)
- Bring the Environmental Enforcement Service in-house and merge it with current Enforcement Officers (considerable investment would be required)
- Cessation of Service

Ultimately it would be for members to consider any alternatives

## Q7) Has the council considered bringing this service back in house? What would be the advantages and disadvantages of doing so?

It would be a decision for members to consider any alternatives.

Issues include:

- i. Recruitment it would be very difficult indeed to recruit locally as officers are often the subject of extreme abuse from members of the public. It is greatly advantageous that officers are brought in from outside the area.
- ii. None of the FPN's issued previously by in house staff people who live locally often do not challenge properly as they might meet the offender again.
- iii. Payment systems/case handling cost of purchase, setting up and implementation.
- iv. Technology capital expenditure and on-going revenue costs.

#### Q8) What happens to the litter after a fine is issued?

There is no legislation in-place to force an offender to pick the litter up, so it remains on the floor unless the Enforcement Officer decides to pick it up and place it in a nearby bin.

## Q9) How many appeals have been submitted? How many have been successful and how many have been unsuccessful?

A total of 536 Representations (appeals) had been submitted over the last year 144 accepted (FPN rescinded) - 27%, 392 declined - 73%

#### Q10) How many fines have been left unpaid?

Continued non-payment following 2 reminders being sent, resulted in a case file being produced for prosecution. The FPN was a means of an individual discharging their liability to attend court through the legal process.

An extended payment timeframe would be considered if an individual contacts District Enforcement on the grounds of financial issues.

As it was a live system the position on payments changes all the time.

# Q11) Has there ever been a need for the Regulation of Investigatory Powers Act 2000 (RIPA) regulations to be used? Would there ever be a need for this to be used?

No, RIPA was used for covert surveillance, and undertaking uniformed high profile patrols did not require RIPA to be introduced.

#### Q12) Have cases increased and is Wyre coping well with the situation now?

In relation to court cases, and in real terms, yes, the workload had increased, but since the introduction of the Single Justice System (SJS) the workload had decreased from its original level, and there had equally been a reduction in the number of appeals dealt with.

# Q13) Could the task group view a selection of notices and stock letters to help provide a view on the appropriateness of the wording and whether the process is open and transparent?

Other than generic reminder letters for non-payment, they are quite personalised and are linked to a specific appeal case.

The process is clear and transparent. The appeal is made to District Enforcement in accordance with the DEFRA Code of Practice. He explained that people were permitted to view body-cam footage in a controlled environment with the Waste and Recycling Officer (or another suitable responsible officer) present.

# Q14) Are there any instances of people accidentally littering being fined, or are District only dealing with deliberate littering? If accidental littering fines are being handed out, why is that the case?

No, which was predominantly due to the Enforcement Officers being well-trained and aware that a FPN can only be issued if someone "knowingly drops and leaves litter", which is supported by the current appeals process Wyre has in place whereby it would be apparent that the alleged offender inadvertently dropped debris.

He explained that there were some erroneous myths in circulation that individuals have been issued an FPN when they have accidentally dropped litter, but in his experience, he had not come across a single case. If councillors had concerns about a specific case a request should be made to the Waste and Recycling Officer to review the body-cam footage.

## Q15) Who is considering the appeals, Wyre officers or District? If a combination, what percentage by each and how is it determined who does a particular appeal?

District Enforcement always review an appeal in the first instance. The Waste and Recycling Officer would then review it further if necessary, after which the case can be considered by a court. In effect, this provides a three-stage appeal process. A Wyre Officer would always retain the judgement in a representation (appeal).

## Q16) Do you consider the appeal process to be open and transparent or are improvements needed?

Improvements have been on-going throughout the pilot scheme (which was entered into so we could learn from it and adapt if/when necessary), and he suggested that there was very little (if anything) that could be introduced to improve the current process, particularly as they had introduced an appeals process to an area where the appeals process guidelines were to progress the matter directly to the Magistrates Court.

#### Q17) What constitutes littering (in regards to cigarettes) - ash, stub, or both?

What is described as the actual cigarette bud is the litter, which either has a filter-tip or was a hand rolled cigarette/cigar.

# Q18) Could we have a report showing numbers of dog fouling incidents over the last 4 years (by year and ward)?

Please see the table	provided, below.
----------------------	------------------

	Pharos	Tithe	Mount	Hardho	Brec	Clevel	Jubile	Prees	Stanah
		barn		rn with	k	eys	е	all	
				Highcro		Park			
				SS					
201	12	6	12	12	12	2	10	5	13
9/20									
201	29	17	15	24	21	15	19	10	21
8/19									
201	22	31	37	17	30	18	10	11	14
7/18									
201	46	34	32	36	30	24	24	21	20
6/17									

#### 4 Year Dog Fouling Details

	Victori a & Norcro ss	Mars h Mill	Rossall	Bourne	Warre n	Garsta ng	Great Ecclesto n	Hamblet on & Stalmine
2019/2 0	1	0	3	6	1	1	2	4
2018/1 9	2	26	67	41	10	5		14
2017/1 8	4	11	32	16	3	14	8	5
2016/1 7	20	19	15	13	13	12	12	12

	Park	Brock with Catterall	Carleton	Calder	Pilling	Pheasant s Wood	Wyresdale
2019/20	5	1	1	1			
2018/19	13	9	10	3	5	1	4
2017/18	8	7	3	4	4	1	
2016/17	9	9	8	4	3		1

#### FPN's Issued Year Dog Foul Incidents 110 2019/20 55 2018/19 381 42 2017/18 310 4 2016/17 417 4

#### Total Number of Dog Fouls

### Q19) Has the threat of calling the police been used to obtain personal details? If so, what is the legal position on this and have the police ever attended?

Yes, the threat of calling the police had been used towards individuals under s88 Environmental Protection Act 1990, and yes, the Police had been called on several occasions and had assisted the Enforcement Officers in obtaining offenders details.

This is a process, which was also adopted by Wyre Enforcement Officers.

In response to additional comments and questions from councillors, Alan Fitzpatrick made the following comments:

- The legislation made it very clear that dog-walkers must have "the means to pick up after a dog" at all times.
- From the body-cam footage reviewed, Enforcement Officers were never anything but polite and professional in their dealings with the public.
- There were examples of repeat offenders.
- There was no list of exempt disabilities. Exemption on the grounds of disability was dependent on a medical report being provided.
- In any case in which the alleged perpetrator denies it was them, the case will go to court for a decision.
- Enforcement times were flexible longer in summer and shorter in winter when it was not always easy to see whether an offence had been committed and when there were potentially more issues related to personal safety.
- More enforcement hours were allocated to the areas of greatest footfall.
- It was currently the Council's policy not to issue FPNs to under 18s.

There were a few points of clarification that councillors requested. The responses are listed below:

1) The private enforcement company Pendle Council worked with.

Response: Pendle Council works with District Enforcement Limited. 2) Information around the recording of individuals as they commit an offence.

#### Response:

An officer only starts recording when they engage with an offender, and therefore an offence is never captured on film, and the Enforcement Officer's only relay that their conversation is being recorded and not the actual offence

3) If councillors were able to view the recordings taken by District?

#### Response:

No, as the footage forms part of a criminal investigation, and is therefore restricted viewing applies

In addition, the Waste, Recycling and Environmental Enforcement Manager, Alan Fitzpatrick, attended the fifth meeting of the group to provide an update and answer questions from councillors.

He advised the group that, because of the pandemic, the District Enforcement scheme had been formally suspended between March 2020 and July 2020. The extended national lockdown period, as well as Lancashire being designated a Tier 3 area with relatively severe restrictions for a longer period still, has meant that footfall and reporting figures have likely to have been significantly affected.

The question of issuing a warning before issuing a fixed penalty notice (FPN) was raised, in relation to a specific instance at Cleveleys beach. Alan Fitzpatrick took the view that once an offence has been committed it was perfectly appropriate to issue a FPN. It would be very difficult to be seen to be issuing warnings to some transgressors and FPNs to others. It would make the task of enforcement very difficult indeed.

There is clear signage (perhaps even an excess of signage) and it is only reasonable for any visitor to the area to check the local restrictions rather than assuming that they were free to behave however, they wished to; this is the usual expectation on any visitor to any part of the country.

He presented the group with the additional information following the meeting:

- The weight of the litter bins we cannot determine the weights solely in litterbins, as the vehicles used for litterbin emptying have multiple other functions where they collect waste, and only tend to tip-off if full or at the end of the day.
- Other authorities District Enforcement currently work in Rossendale and Pendle (in Lancashire), but have other Council Contracts in Yorkshire, Southern and Welsh Council's.
- Updated dog fouling complaints on a ward-by-ward basis attached at Appendix C.

• A Cleaner Greener Project Officer currently undertakes recycling and the effects of littering talks at schools & community groups on request of the group or school.

#### Summary of evidence provided by Warren Hodgson, Head of Environmental Crime Division at District Environmental Enforcement and Alan Fitzpatrick, Waste, Recycling and Environmental Enforcement Manager

Warren Hodgson, Head of Environmental Crime Division at District Environmental Enforcement, and Alan Fitzpatrick, the Waste, Recycling and Environmental Enforcement Manager, attended the third meeting of the task group to provide answers to questions put forward by task group members and to respond to others at the meeting.

Warren Hodgson introduced himself and gave more information about District Enforcement and how it came to be work with Wyre Borough Council.

In response to the questions asked, Warren Hodgson and Alan Fitzpatrick answered stating:

## Q1) Are there any instances of people accidentally littering being fined, or are District only dealing with deliberate littering?

District only deals with deliberate littering.

### Q2) How would you respond to the claim that heavy handed techniques are being employed?

All Enforcement Officers who work for the Wyre pilot scheme has at least four years of experience. They conduct themselves in a professional manner and adhered to the code of practice.

## Q3) Why is the number of dog littering fines so low, and should this not be increased?

The enforcement of dog fouling offences is not easy and is very time consuming. The level of proof required is high.

## Q4) Should District be making better use of the new PSPO whereby a person needs to have the ability to pick up?

37 individuals have been fined for not having the means to pick up.

## Q5) Longer nights bring about an increase in dog fouling - how do you intend to tackle this problem?

There is a difficulty with the enforcement of dog fouling and littering offences in the dark. There needs to be additional risk assessments carried out for officers to work in the dark due to the risks being higher.

#### Q6) How many poo bags are dog owners expected to carry to avoid being fined?

There is no fixed number but people are required to have the means to pick up. Most responsible dog walkers would have numerous poo bags in most of their pockets.

#### Q7) Has the threat of calling the police been used to obtain personal details?

Enforcement officers only have the power of speech. The mention of contacting the police to obtain personal details is not used as a threat but to resolve a potentially dangerous situation.

### Q8) What is the legal position on contacting the police and have they ever attended?

The legal position is that a crime had been committed and there was no power to restrain.

The police have been involved in the past when necessary.

#### Q9) Is the appeal process open and transparent or are improvements needed?

Wyre's representation (appeals) system works well and 5253 fixed penalty notices (FPNs) were issued in the past year (2019). Only on two occasions had an officer not dealt with a situation 100% professionally.

## Q10) Is it right that District are issuing FPNs and also considering appeals, should it not be independent?

It was entirely appropriate that District Enforcement and the council dealt with any appeals/complaints. This was the way in which most appeals/complaints are dealt with by almost all organisations. However, a case could be referred to the Magistrates' Court if necessary.

## Q11) Do the penalty tickets give clear appeal information in relation to issued fines?

Yes.

#### Q12) Who is handling complaints?

Wyre has an effective system for dealing with appeals and complaints. Both District and the council are involved at different stages of the appeals/complaints process.

#### Q13) Are they all logged on CRM and followed up?

They are not all logged on CRM. All complaints and appeals were followed up.

#### Q14) Could figures be provided?

Of the 5253 FPNs issued there were 536 representations (appeals) lodged. 392 were declined and 144 accepted, this included a number that were in relation to under 18s (who were not eligible to be fined under Wyre's policy).

### Q15) How many permanent and part time staff are attributable to the pilot scheme?

District uses a mobile team in order to ensure that local residents are not also Enforcement Officers. The Officers used are often from outside Wyre (e.g. Blackburn). All staff are salaried and employed on a full time basis.

#### Q16) Are there any zero hour contracts?

No.

#### Q17) Is the rate of pay at or above the National Living Wage?

The pay is competitive due to the nature of the job.

### Q18) Are the jobs unionised and is union membership encouraged or disapproved of?

District supports union membership, involvement and representation.

#### Q19) What are the Costs and revenue attributable to this contract?

Based on the number of FPN's issued in the first year of the pilot scheme, the total income was £312,000.

Wyre kept 12.5% of income from FPN's, and District 87.5%.

The breakdown of this was:Wyre£39,000District£273,000

The scheme in Wyre cost District £250,000 to operate and there were no plans to amend the percentages.

Warren Hodgson concluded stating District Environmental Enforcement are very happy with the agreement with Wyre.

Additional information requested by the task group:

#### **Overall District Enforcement Figures Oct 2018 – Oct 2019**

Total Number of FPN's Issued:	5253
Total Number of FPN's Paid:	3839
Payment Rate:	75%

#### **Breakdown of Offences Committed**

Littering (82% of which are smoking related):	4976
Failing to have the Means to Pick-up:	37
Dog Encroached onto Exclusion Zone:	98
Dog Fouling Not Removed:	97
Dogs On Leads in a Public Place:	45

#### Age Profile of Offenders

Age Grouping	Percentage	
18 to 29	16.97%	
30 to 39	15.99%	
40 to 49	15.97%	
50 to 59	22.45%	
60 to 69	13.86%	
70 and Above	7.03%	
Age Unknown	7.73%	

#### **Gender Profile**

Female 41% Male 59%

#### Land Designation Where FPN's Issued

Relevant:	87%
Non-relevant:	13%

#### **Representation (Appeal) Process**

Total Number of Representations Lodged:	536
Total Number of Representations Declined:	392
Total Number of Representations Accepted:	144

#### A summary of evidence from Town and Parish Councils

The task group consulted with the Town and Parish Councils across the borough regarding the service provided by District Enforcement.

The following questions were distributed to the Parish and Town Clerks for each council in Wyre:

- 1. Have you seen an improvement in the amount of dog fouling in Wyre?
- 2. Have you seen an improvement in the amount of litter (including cigarette litter) in Wyre?
- 3. The maximum fine for a littering offense is set nationally at £150; however, Wyre Council issues fines of £100 (£80 for early payment) which follows legislation guidelines. Do you believe this is the right level for a fine?
- 4. If you have been issued with a Financial Penalty Notice in the past year for an offense, as identified above, would you say that the process was dealt with appropriately?
- 5. The Council currently does not issue fines to under 18 year olds but this position is under review. What do you believe is the most appropriate sanction for under 18 year olds?
- 6. Do you have any comments about the enforcement scheme?

The task group received responses from the following Town and Parish Councils:

- Catterall
- Garstang
- Inskip-with-Sowerby
- Pilling
- Preesall
- Winmarleigh

Due to the low response rate, these findings are only a sample of the experience Parish and Town Councils have with the District Enforcement service.

The complete findings are attached at Appendix D.

#### A summary of evidence from the public online consultation responses

From the 22 September 2021 until 25 October 2021, the District Enforcement Pilot task group, commissioned by the Overview and Scrutiny Committee, conducted an online public consultation that discussed the District Enforcement pilot scheme.

The results of the 2018 Life in Wyre survey showed residents were dissatisfied with how dog fouling and littering had been tackled. As a direct result, Wyre Council entered into a pilot scheme with a private company. This private company has been enforcing a number of environmental offences on behalf of the council since October 2018. The Covid-19 pandemic did affect enforcement activity (including prosecutions) as they were suspended during the lockdown. A phased reintroduction of officers patrolling the high streets and public open spaces recommencing in late 2020.

The offences that they have been enforcing are:

- Littering (including cigarette litter)
- Failing to have the means to pick-up dog fouling
- Dogs entering an exclusion zone
- Dog foul not being removed/disposed
- Dogs not on leads in Public Places
- More than 4 dogs under the control of one person in specified areas

The members believe that consulting with the public is vital to understand what residents of Wyre think about the scheme. It would then assist them in making appropriate recommendations to Wyre Council's Cabinet.

The consultation explored residents experience with the environmental enforcement service that District Enforcement provide. The consultation asked if there had been an improvement found in the amount of dog fouling in Wyre. The top three answers showed that an equal number of respondents i.e. 26.9% reported either a slight improvement, no improvement, or that it has become worse. The second question asked residents whether they have seen an improvement in litter, which included cigarette litter. It was found that for 38.5% of respondents it was about the same since the introduction of the scheme. The third question was regarding the level of fine for littering offences set at £100 (£80 for early payment), 46.2% of the respondents answered that this was a fair amount. The consultation also asked what residents believe would be the most appropriate sanction for under 18 year olds. It was found that 42.3 per cent of those who answered believed community litter pick with a fine for non-attendance was the most appropriate sanction. In addition, the consultation asked whether the respondents had been issued with a Financial Penalty Notice and whether the process had been dealt with appropriately, if the respondents answered "no" a follow up question was asked for any other views they may have of the enforcement scheme. The results showed that 85% of respondents had no experience of being issued a fine.

#### Approach

The agreed approach for this consultation was to use an online questionnaire. This approach enabled appropriate access to non-users and allowed a far larger reach across the borough. The Democratic Services Officer provided members with the link to

the questionnaire where they were able to distribute appropriately such as through personal social media and via email etc.

The consultation included both qualitative and quantitative data. The qualitative data provide councillors with an understanding of how individuals subjectively perceive the service; whereas the quantitative data help, councillors identify patterns within the responses.

The survey was estimated to take around five minutes, and responses were agreed to be kept anonymous.

Consultation respondents

In total, there were 26 responses to the consultation. Due to the low response rate, it is important to understand that the responses of this survey provide only a snapshot of the experience that a small sample of residents have with the District Enforcement service.

A report with the full results of the Review of littering, dog fouling and other environmental offences in Wyre public consultation is attached at Appendix E.

## A summary of evidence from Clare James, Corporate Director Resources (Section 151 Officer)

As requested, the Corporate Director Resources (Section 151 Officer), Clare James, provided the group with a reasonable estimate/approximation report detailing a draft costing for bringing the environmental enforcement scheme in-house.

The group considered the financial implications for the in-house costings and compared them to the current agreement with District Enforcement.

The full draft costings is attached at Appendix F.

#### A summary of evidence from other Local Authorities

The task group requested information on how environmental crime is enforced in other local authorities.

Members were presented with local authority responses from neighbouring Lancashire authorities and Wyre's CIPFA family group of councils.

Each authority was asked:

- 1. To provide the average amount of cases that are enforced?
- 2. Is the service ran in house or outsourced?
- 3. If it is outsourced, what company does the council use?
- 4. The frequency and amount of FPN's given?
- 5. How they tackle environmental crimes committed by under 18's?
- 6. Do they have any other arrangements when fining people with disabilities?

The group understand that this research was first brought to them before the break of the task group due to the Covid-19 lockdown. It was then updated and brought back at their sixth meeting. For that reason, they realise some of the responses may possibly be outdated, which they took that into consideration when discussing their conclusions and recommendations.

The responses are attached at Appendix G.

#### **Conclusions and recommendations**

Protecting and enhancing the quality of Wyre's neighbourhoods is an integral priority of the council. Having an effective environmental enforcement service is a vital deterrent, which helps to deliver this priority.

The council must be providing the residents of Wyre with the best service possible. On the evidence gathered during this review, the task group concludes that the council should support the service provided by District Enforcement and therefore extend their current agreement for another two years, for example from March 2022 to March 2024. The pandemic and subsequent lockdowns have caused an impact on the performance figures of the service; therefore, the agreement requires more time to fully understand how it performs. They conclude that a further Overview and Scrutiny review will be necessary within the two-year extension to assess District Enforcement's performance.

There is currently no provision for District Enforcement officers to give out official verbal warnings for certain offences. Thus, the agreement should include this provision for the following offences: failing to have the means to pick up dog fouling, dogs entering an exclusion zone, dogs not on leads in public places. This would be at the judgement of the authorised officer whether they see it fit to give a fine or a warning. They should weigh up the nature and seriousness of the offence before issuing the appropriate sanction. The residents of the borough would appreciate an initial warning if this is their first offence or if they generally did not realise that it was an enforceable offence. It should be made clear that littering (including cigarette litter), dog foul not being removed/disposed and more than four dogs under the control of one person in specified areas should be enforced with a fine only, with no provision for a warning. In addition, the group conclude that for initial warnings to be given out there needs to be an upgrade to the IT system used by enforcement officers. An example would be a system that logs when a person has committed their first offence, as stated above, and been given a warning. Meaning that if the person commits the same offence again it will show the enforcement officer that a fine should be issued this time.

Penalties for minors is a delicate matter and the group understand the issues surrounding this, however, it is the task group's view that the council should be taking action against under 18s and explore options for penalties against the offences that District Enforcement enforce. The options explored for under 18 year olds should be either a letter sent to parents and/or a verbal, unofficial warning. This would provide an explanation to the offender and their parents of what they should and/or should not be doing. This would help ensure their actions have minimal impact on the wider community.

The young people of the borough must be educated on the harmful impact that littering and dog fouling cause on the environment, health and wellbeing. The group understand that Wyre currently has a Cleaner Greener Project Officer who undertakes recycling and the effects of littering, and talks at schools and community groups on request. They believe that this programme should be fully endorsed by the council and that sufficient resources are available. Education does not just inform young people, but it has the potential to deter and even inspire them to do better. The task group sees the importance of encouraging the residents of Wyre to report incidents of dog fouling on public land within the borough. This will help patrol officers monitor the situation. Therefore, the group sees the advantages of more residents being aware of procedures for reporting incidents on the council's website and this can be achieved by Wyre's Communications team sending out additional messages on social media platforms, for example.

During the review, the group gained a better understanding of the harmful impact of littering on the environment and health, particularly with the rising issue of Climate Change. They additionally understand the difficulties regarding the enforcement of these offences. Therefore, they believe it is vital that the council consider lobbying partners such as the Local Government Association (LGA) to lobby the government on the tightening of littering legislation to allow for more enforcement powers for local authorities.

The task group concludes that the following recommendations be made to the Cabinet:

#### **RECOMMENDATION ONE**

That the current agreement with District Enforcement is extended for a further two years, for example from March 2022 to March 2024, with the intention for an additional Overview and Scrutiny review of the service within this two-year period.

#### **RECOMMENDATION TWO**

That there is the provision for District Enforcement to issue an official warning system, in addition to fines, for the following offences:

- Failing to have the means to pick-up dog fouling
- Dogs entering an exclusion zone
- Dogs not on leads in Public Places

To facilitate this, the group recommends that an update to the IT system be needed to allow warnings to be lodged electronically.

#### **RECOMMENDATION THREE**

That Wyre should take action against under 18 year olds and that officers could explore the options for penalties. However, the task group would recommend looking at options such as letters sent to parents and/or verbal, unofficial warnings.

#### **RECOMMENDATION FOUR**

That the council continue to support and endorse their current programme for educating young people of the borough on the harmful impact of littering.

#### **RECOMMENDATION FIVE**

That Wyre Council's communications team should send out more messages to residents regarding the reporting of dog fouling incidents.

#### **Councillors' attendances**

There were seven meetings of the task group.

Name	Meetings attended (maximum)
Councillor Tom Ingham	7
Councillor Ian Amos	4
Councillor Rita Amos	3
Councillor Lady Dulcie Atkins	3
Councillor Emma Ellison	2
Councillor Rob Fail	7
Councillor Colette Fairbanks	4
Councillor Phil Orme	5
Councillor David O'Neill*	4
Councillor Mary Stirzaker	3
Councillor Holly Swales	5
Councillor Lynn Walmsley	6

\*Cllr O'Neill ceased his membership on this group following its recommissioning.

## List of Appendices

Appendix A - District Enforcement Pilot Task Group – Revised Scoping Document – FINAL

- Appendix B District Environmental Pilot report
- Appendix C Dog fouling and FPN data on a ward-by-ward basis
- Appendix D Parish Council responses
- Appendix E Public Consultation
- Appendix F Estimate/ Approximation costing for bringing the environmental scheme in-house
- Appendix G Local Authority responses

# District Enforcement Task Group – Revised Scoping Document

Review Topic	District Environmental Enforcement Pilot
Chairman	Councillor Tom Ingham
Deputy Chairman	Councillor Emma Ellison
Other Members	<ol> <li>I Amos</li> <li>R Amos</li> <li>D Atkins</li> <li>Fail</li> <li>Collette Fairbanks</li> <li>O'Neill</li> <li>Orme</li> <li>Stirzaker</li> <li>Swales</li> <li>L Walmsley</li> </ol>
Officer Support	Marianne Unwin, Democratic Services Officer
Purpose of the Review	Evaluate the effectiveness of the environmental enforcement pilot to tackle cleaner and greener issues
Role of Overview and Scrutiny in this Review (mark all that apply)	Holding Executive to account – decisions
Aims of Review	<ol> <li>Evaluate the effectiveness of the environmental enforcement pilot</li> <li>Make recommendations regarding future service provision</li> <li>Consider opportunities to expand on the offences covered by the pilot within any future services</li> <li>Review the Council's approach for under 18's</li> </ol>

	T		
	(Currently the Council policy is not to issue Fixed Penalty Notices to under 18 year olds; the task group could look at the issues related to reducing the age limit or consider other means of addressing littering / environmental offences by minors)		
Methodology	Interview witnesses at task group meetings		
memeaslegy	Benchmarking with other local authorities		
	Consider relevant reports and documentation		
	Public Consultations		
Scope of Review	The review will include:		
	Offences covered		
	Results across offence types / areas (Numbers issued /		
	payment rates)		
	<ul> <li>Location of offenders – proportion of borough residents</li> </ul>		
	offending/regional/national		
	Approach taken		
	Added value		
	Improvement on cleanliness		
Potential Witnesses	Street Scene, Parks and Open Spaces Portfolio Holder		
	Corporate Director Environment		
	Head of Public Realm and Environmental Sustainability		
	District Enforcement Manager		
	•		
	Waste Management Officer		
	Legal Services Manager		
	Head of Finance		
_	Town and Parish Council representative(s)		
Documents to be	Overview and Scrutiny Report		
considered	<ul> <li>Portfolio Holder Executive report (to follow)</li> </ul>		
	Cabinet reports		
Risks	None		
Level of Publicity	Medium		
Indicators of a	Clear recommendations to the Cabinet about the way forward		
Successful Review			
Intended Outcomes	A cleaner greener Wyre		
Approximate	3 months (3/4 meetings)		
Timeframe			
Projected Re-Start	August 2021		
Date			

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Report of:	Meeting	Date
Councillor Simon Bridge (Street Scene, Parks & Open Spaces Portfolio Holder) and Mark Billington (Service Director People and Places)	Overview & Scrutiny Committee	09/09/2019

### **District Environmental Enforcement Pilot**

#### 1. Purpose of report

**1.1** To provide Members with a precise of information in relation to the pilot project working with District to tackle a range of environmental offences.

#### 2. Outcomes

**2.1** The committee will assign a task group of Members to review the pilot and provide recommendations that can feed into the overall review to consider how the authority continue with environmental enforcement beyond the initial term.

#### 3. Background

The council continue to deliver campaigns to inform, educate and enforce environmental crime through prevention, intervention and enforcement measures. Despite our pro-active approach and working with community / voluntary groups, housing associations and businesses, there are continued challenges to delivering a cleaner borough.

Cleansing priorities, water quality of the beaches, responsible dog ownership and resident concerns remain high, particularly around dog fouling and littering (including chewing gum) and these cannot be adequately addressed within current in house resources. Providing clean streets and dealing with irresponsible dog ownership continue to rank high in the Life in Wyre survey priorities.

The introduction of a specialist partner to concentrate on environmental patrols to deter and enforce was deemed necessary as education and presentation alone were not changing behaviours. Cabinet agreed in a

report of 5 September 2018 to enter into a 12 month pilot arrangement with District Enforcement to address environmental crime issues such as dog fouling, littering and other dog control measures under the Public Space Protection Orders (PSPO).

The initial agreement was subsequently extended by a further 6 months in August 2019 to enable Overview and Scrutiny to feed into the evaluation process and it would be beneficial to be able to take account of data over a longer period.

#### 4. Key findings

District provide a range of specialist but directed support to Wyre in addressing Littering and the Public Space Protection Orders (PSPO) dog control offences.

Wyre have very close dialogue with District's sector leader, and we have a dedicated Team Leader and Enforcement Officers who operate throughout Wyre Monday-Friday, and are supported by the elite mobile team at the weekend, therefore Wyre has every day Enforcement activities in place which is provided by a minimum of 2 uniformed officers each day.

District also have dedicated back office support, with IT and software systems capable of handling / tracking enquires and producing case files in a much more effective manner than the current in-house processes Wyre have in place.

Authorised officers of Wyre Council have access to these systems and can run reports and undertake spot checks for full transparency. It was initially hoped that enforcement activity undertaken by the Councils Area Officers would be able to be recorded in the same system. However, given it is a pilot it was deemed more appropriate for the pilot to record District activity only, but including Wyre Council's Enforcement Officers on their system would certainly be something that could be explored as added value should the agreement be on a more permanent footing.

As the scheme was only introduced in October 2018, the operating hours and officer numbers have been quite fluid, primarily to take account of the dark mornings/evenings, but this fluidity has enabled patrols to be undertaken using intelligence from known problematic areas and as the daylight hours extended officers were able to patrol early mornings, earlymid evenings and bank holidays.

Wyre have always avoided patrolling in the dark (without specifically timed intelligence) as it was deemed too high a personal risk to approach individuals or groups of people in the dark.

District patrolling hours have averaged 165 hours per week over the first three quarters, with an average 102 Fixed Penalty Notices (FPN) issued

per week. The reduced patrolling hours has still ensured optimum officer deployment and ensures high footfall areas are visited regularly, as greater accumulations of pedestrian show a significantly higher level of litter issues, without reducing patrols in other areas of concerns highlighted by Members of the Public, Elected Members and Council Officers in areas such as Beachfronts & Promenades, Parks & Playing Fields as well as Residential Streets.

Two quarterly Performance Out-turns were previously reported to Members via the Executive Reports of the Street Scene, Parks and Opens Spaces Portfolio Holder.

Qtr 3 (May – July) is outlined below:

- Total FPN's issued: 1,378
- 1,218 for depositing litter.
- 160 for Dog related PSPO (45 of which for fouling).
- 5 Cancelled.
- 111 Formal Representations received, with 91 declined and 20 accepted.
- Income for this quarter: £12,296.25

Over the first three quarters, 535 cases have progressed to prosecution stage; of which :

- Not guilty / Awaiting trial = 2
- Guilty in absence = 223
- Guilty by post = 13
- Awaiting case result = 299

Individual fines have ranged from £90 - £440 as the Single Justice System takes into account an individual's personal circumstances (including income levels)

Gender	Gender Count	Percentage
Female	1635	41.44%
Male	2310	58.56%
Total:	3945	

Ethnicity	Ethnicity Count	Percentag e
Not known	1	0.03%
IC1 - White - North European	3828	97.03%
IC2 - White - South European	22	0.56%
IC3 - Black	10	0.25%
IC4 - Asian (India, Pakistan, Bangladesh,		
Napal)	33	0.84%

IC5 - Chinese, Japanese or other South		
East Asian	11	0.28%
IC6 - Arabic or North African	15	0.38%
IC9 - Unknown	25	0.63%
Total:	3945	

Income per month

	Wyre
Nov-18	£3,811.25
Dec-18	£1,510.00
Jan-19	£2,772.50
Feb-19	£3,870.00
Mar-19	£2,605.00
Apr-19	£3,629.38
May-19	£4,970.63
Jun-19	£3,972.50
Jul-19	£3,353.13
Total	£30,494.38

### Monitoring

The service is overseen by the Waste Management Officer (WMO), and Street Scene Manager with support from the Legal Services Manager and her team.

The fixed penalty notice advises customers to contact District directly to lodge an appeal/representation, which does happen in the majority of cases, although a number are directed to the Civic Centre but are passed directly to District which ensures all correspondence is captured on their system.

District will undertake an initial assessment of appeals; some of which they can process directly if they have sufficient evidence/detailed information (e.g. proof of age, evidence of illness/disability from health professional), but there are occasions when an appeal will be passed to the WMO and or SSM for review/guidance.

A number of appeals admit the offence, but are submitted on an affordability basis, and on such occasions District will agree extension of the payment date on an individual basis.

A number of representations are on the grounds that once approached they returned and picked up the discarded item; but an Officer will not challenge anyone unless they move away from the item which shows they had no intention of retrieving it until approached, at which point the offence has been committed.

We receive representations from individuals who highlight a medical condition or disability as a contributory factor in them committing an

offence, and such representations are always considered if supported by evidence provided by their Medical Professional.

Prior to engaging with an individual an Officer will engage their body-cam to capture the interaction for the benefit/safety of both parties. The officers need to take a firm stance on this approach without consequences behaviour change is unlikely.

#### Impact across the borough

Below shows a comparison of waste collected over the same periods.

The Street Cleansing Supervisor has confirmed that for the higher footfall areas, they are issuing significantly more plastic sacks to crews who empty bins as they are having to be emptied more frequently, which by inference shows they are being used more frequently, which is certainly a positive outcome and illustrates the change in behaviours we all wanted to see.

	November 17 – July 18	November 18 – July 19
Street sweepings	1096.92	889.78
Street cleansing	392.36	448.77

Council officers undertake 900 physical inspections over a 12 month period (NI 195) which are reported three times per annum, which gives us an overview relating to the cleanliness of the Borough, and it was hoped that we could report the out-turns of this year compared to last year to determine if there was any sign of improvement, but as a full years inspections would be required for a direct comparison it would only be possible to produce such statistics in April 2020

District Enforcement Officers have informed Council officers that they are observing a marked improvement in public behaviour with an increase in people using bins and particularly respecting the PSPO's on the bathing beach areas.

District have supported a number of local initiatives with school groups to address littering and dog fouling and provided prizes for children. Equally they have committed £500 towards a bin for greener seas.

#### Customer reaction

As anticipated, the introduction of any regulation or enforcement activity has been met with mixed reactions, particularly on social media forums. However, it is fair to say that the comments have been quite balanced (both for and against); with a general consensus being that if you do not drop litter and pick up dog fouling then you won't have anything to worry about. The borough has a significant number of public litter bins (over 700) accepting litter and dog foul and if there isn't one nearby our stance and that of national litter charities has always been take it home with you; this is a key message officers take when going in to schools.

We have never had an individual expressing that they believe littering to be acceptable, and their comments vary from disgust, they don't like littering/people who litter or complain that litter levels adversely affect them. Although a number of individuals have been a dissatisfaction with the level of fine for littering; many believing that £100 for a cigarette butt to be excessive, officers and the council communications team have clearly explained that this act remains a littering offence and that cigarette related litter can be very harmful to the environment. Keep Britain Tidy have run a number of national campaigns to raise awareness of this.

The Council communications team remain active in promoting a cleaner greener Wyre which has continued through this pilot, with increased articles in the e-news, social media / press.

Whist it has not been publicised the enforcement officers have on a number of occasions assisted customers whilst out on their patrols: for example:

- Given initial first aid to an elderly lady that had tripped and injured her head. Stayed with her until the ambulance attended and provided her and her daughter with their coats to keep them warm.
- Assisted a lady that was knocked over, called the ambulance and police as suspected it was a driver under the influence and prevented the driver from leaving the scene
- Pushed a young mums car on to the verge when she had broken down at the very busy Morrison roundabout; then loaded her shopping into their car and drove the lady and her 2 children home.
- Prior to the seasonal beach ban coming in to effect, Officers handed out advisory leaflets to beach and promenade users, explained the rationale for the ban, the areas it affected, where to look out for signage / flags and liaised with local businesses to leave posters and leaflets in their premises.

Equally the Officers have been subject to threats of verbal and physical abuse; that as an authority we do not tolerate and have been working with the police to address those individuals and those that refuse to provide their details.

#### Minors

Officers have witnessed minors dropping litter and undertaking other antisocial behaviour e.g. pulling out bedding plants on the Mount. They do attempt to engage with them, but this is a delicate matter that needs further consideration of how details can be captured in order to issue a warning and make their parents aware of what action may be taken with repeat offenders, with advice being sought through the joint ASB youth partnership group.

### **Other Lancashire Authorities**

A number of other Lancashire Authorities have entered pilot agreements with District or other specialist providers since Wyre, which include; Rossendale, Pendle and Hyndburn.

In the same period Burnley and Blackburn's pilots came to an end and they have procured long term contracts for specialist environmental services.

A number of other Lancashire authorities are exploring options.

Financial and legal implications		
Finance	The pilot has brought in FPN receipts to a value of £30,494.38 in the period of this review (Nov – end of July (3 Quarters). The monies from court will drip feed in as they receive it.	
Legal	Following the pilot, should the Council wish to continue to engage a specialist company a procurement exercise will need to be undertaken.	
	The impact on the resources of the legal team should be accounted for.	

## Other risks/implications: checklist

If there are significant implications arising from this report on any issues marked with a  $\checkmark$  below, the report author will have consulted with the appropriate specialist officers on those implications and addressed them in the body of the report. There are no significant implications arising directly from this report, for those issues marked with a x.

risks/implications	√/x
community safety	x
equality and diversity	x
sustainability	x
health and safety	x

risks/implications	√/x
asset management	x
climate change	x
data protection	x

report author	telephone no.	email	date
Ruth Hunter	7478	Ruth.hunter@wyre.gov.uk	28 August 2019

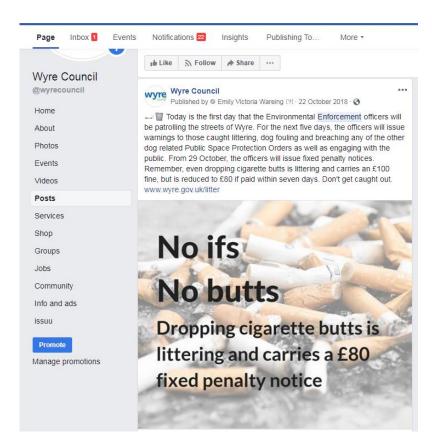
List of background papers:						
name of document date where available for inspection						

# List of appendices

Appendix 1 Social media posts for enforcement officers

Appendix 2 Enforcement officers- e-newsletter

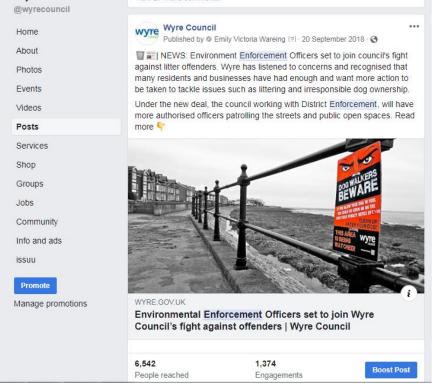
### **APPENDIX 1**



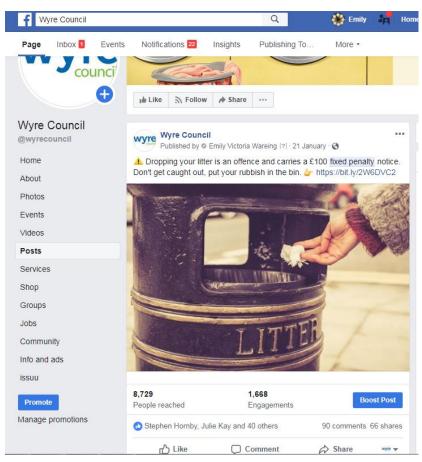
### Reached 32,976 people on facebook



### Reached 14,153 people on facebook



### Reached 6,542 people on facebook

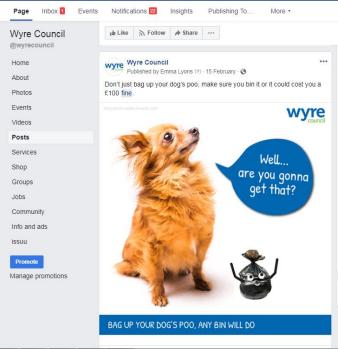


#### Reached 8,729 people on facebook





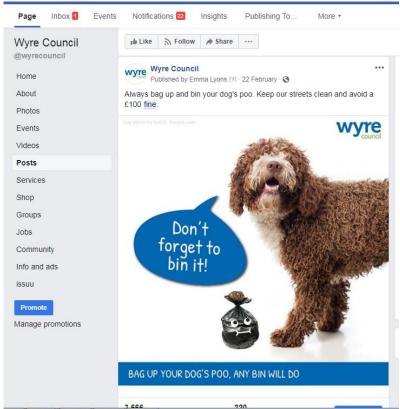
### Reached 1,870 on twitter



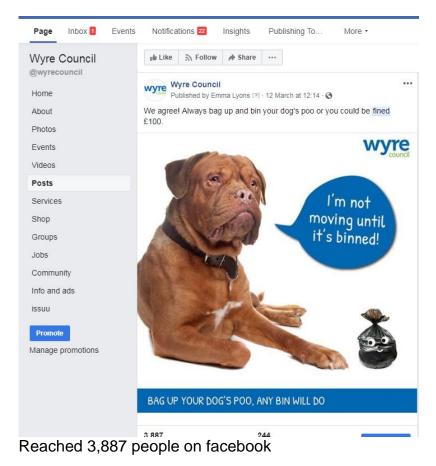
#### Reached 8,374 people on facebook

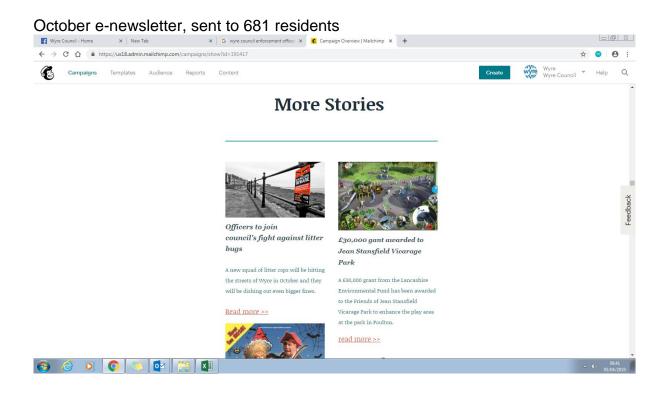


Reached 2,074 people on facebook

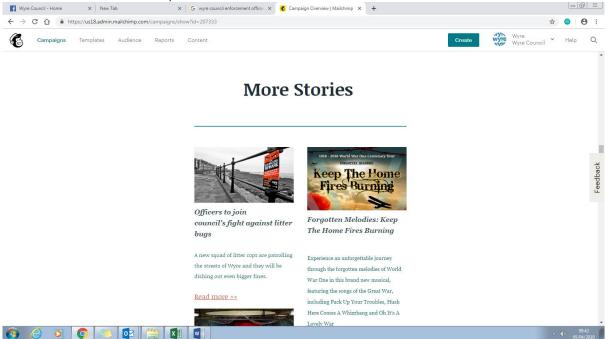


# Reached 3,666 people on facebook





#### November e-newsletter, sent to 792 residents



# Q3 Dog Fouling and FPN 2018

Dog Fouling - Oct - Dec 2018			
HILLYLAID ROAD, THORNTON CLEVELEYS	7	Rossall	28
LARKHOLME AVENUE, FLEETWOOD	5	Bourne	12
LARKHOLME PARADE, FLEETWOOD	5	Pharos	9
NORTHWAY, FLEETWOOD	5	Stanah	9
BEARWOOD WAY, THORNTON	3	Jubilee	8
CLEVELEYS	-		
BROCK AVENUE, FLEETWOOD	3	Marsh Mill	6
BYRON AVENUE, THORNTON	3	Park	5
CLEVELEYS			
DUDDON AVENUE, FLEETWOOD	3	Breck	4
ESKDALE AVENUE, FLEETWOOD	3	Hambleton & Stalmine	4
GREEN DRIVE, THORNTON CLEVELEYS	3	Preesall	4
LONDON STREET, FLEETWOOD	3	Hardhorn with High Cross	3
RYECROFT AVENUE, HAMBLETON	3	Warren	3
CARTMELL AVENUE, FLEETWOOD	2	Pilling	2
HASTINGS ROAD, THORNTON	2	Tithebarn	2
CLEVELEYS			
SOUTH SQUARE, THORNTON	2	Calder	1
CLEVELEYS			
TENNYSON AVENUE, THORNTON	2	Carleton	1
CLEVELEYS			
TROON AVENUE, THORNTON CLEVELEYS	2	Cleveleys Park	1
BEACH AVENUE, THORNTON	1	Garstang	1
CLEVELEYS	-	Garstang	T
BRECK ROAD, POULTON-LE-FYLDE	1	Mount	1
CASTLE AVENUE, POULTON-LE-FYLDE	1	Victoria & Norcross	1
CHATSWORTH AVENUE, FLEETWOOD	1		105
COMPLEY AVENUE, POULTON-LE-FYLDE	1		
DEVONSHIRE AVENUE, THORNTON	1		
CLEVELEYS	-		
DEW FOREST, BARNACRE WITH BONDS	1	WEB	85
ENNERDALE AVENUE, FLEETWOOD	1	Voice In	20
ESK AVENUE, FLEETWOOD	1	Face2Face	0
FURNESS AVENUE, FLEETWOOD	1		105
HAWTHORNE ROAD, THORNTON	1		
CLEVELEYS			
HILLSIDE AVENUE, PREESALL	1		
LAMBS HILL CLOSE, THORNTON	1		
CLEVELEYS			
LAMBS ROAD, THORNTON CLEVELEYS	1		
MARKET STREET, HAMBLETON	1		
MERCIA GROVE, BLACKPOOL	1		

MOORLAND ROAD, POULTON-LE-FYLDE	1			
MOSSBOURNE ROAD, POULTON-LE-	1			
FYLDE	-			
MOUNT ROAD, FLEETWOOD	1			
MOUNT STREET, FLEETWOOD	1			
NORMOSS ROAD, NORMOSS	1			
OXENDALE ROAD, THORNTON	1			
CLEVELEYS				
PHAROS STREET, FLEETWOOD	1			
POULTON STREET, FLEETWOOD	1			
ROSSALL PROMENADE, THORNTON	1			
CLEVELEYS				
ROSSLYN CRESCENT, PREESALL	1			
ROYSTON ROAD, POULTON-LE-FYLDE	1			
RYDAL AVENUE, POULTON-LE-FYLDE	1			
SHAKESPEARE ROAD, FLEETWOOD	1			
SHAP COURT, FLEETWOOD	1			
SILVERDALE AVENUE, FLEETWOOD	1			
SMALLWOOD HEY ROAD, PILLING	1			
ST BERNARDS ROAD, KNOTT END-ON-	1			
SEA	-			
STUART ROAD, THORNTON CLEVELEYS	1			
TAYLORS LANE, PILLING	1			
THE CRESCENT, PREESALL	1			
THE ESPLANADE, FLEETWOOD	1			
THE RIDGEWAY, FLEETWOOD	1			
ULLSWATER AVENUE, FLEETWOOD	1			
VICARAGE ROAD, POULTON-LE-FYLDE	1			
VICTORIA ROAD EAST, THORNTON	1			
	4			
VICTORIA ROAD WEST, THORNTON CLEVELEYS	1			
VICTORIA STREET, FLEETWOOD	1			
WARREN AVENUE SOUTH, FLEETWOOD	1			
WARREN AVENUE SOOTH, FEEL WOOD	1			
WEST GATE, FLEETWOOD	1			
WEST GATE, TELETWOOD	1			
CLEVELEYS	Ŧ			
WOODLEY AVENUE, THORNTON	1	1		
CLEVELEYS				
WORCESTER AVENUE, GARSTANG	1			
	105			

Area Officer Patrols - Oct - Dec 2018			
AMOUNDERNESS WAY, FLEETWOOD	15	Pharos	30

ESPLANADE, KNOTT END-ON-SEA	7	Mount	26
RYECROFT AVENUE, HAMBLETON	5	Hambleton & Stalmine	16
BLACKPOOL OLD ROAD, POULTON-LE-FYLDE	4	Jubilee	13
VICTORIA ROAD EAST, THORNTON CLEVELEYS	4	Bourne	11
VICTORIA STREET, FLEETWOOD	4	Preesall	11
BLAKISTON STREET, FLEETWOOD	3	Rossall	9
CASTLE AVENUE, POULTON-LE-FYLDE	3	Tithebarn	8
HILLSIDE AVENUE, PREESALL	3	Great Eccleston	7
NORTH PROMENADE, THORNTON CLEVELEYS	3	Garstang	6
POULTON STREET, FLEETWOOD	3	Park	5
ROSSLYN CRESCENT, PREESALL	3	Breck	4
THE CRESCENT, PREESALL	3	Carleton	4
BOLD STREET, FLEETWOOD	2	Marsh Mill	4
COPP LANE, GREAT ECCLESTON	2	Brock with Catterall	3
CROSS STREET, FLEETWOOD	2	Cleveleys Park	3
FLEETWOOD ROAD NORTH, THORNTON	2	Hardhorn with High	2
CLEVELEYS	2	Cross	2
GRANGE ROAD, HAMBLETON	2	Stanah	2
HIGHER LANE, SCORTON	2	Victoria & Norcross	2
LARKHOLME PARADE, FLEETWOOD	2	Warren	2
NORTH DRIVE, THORNTON CLEVELEYS	2	Wyresdale	2
RHYL STREET, FLEETWOOD	2	Calder	1
ROUGH LEA ROAD, THORNTON CLEVELEYS	2		171
SHAKESPEARE ROAD, FLEETWOOD	2		
TENNYSON AVENUE, THORNTON CLEVELEYS	2		
VICARAGE ROAD, POULTON-LE-FYLDE	2		
VICTORIA ROAD WEST, THORNTON CLEVELEYS	2		
WEST END, GREAT ECCLESTON	2		
WYRE STREET, FLEETWOOD	2		
ABBOTTS WALK, FLEETWOOD	1		
ARDEN GREEN, FLEETWOOD	1		
ASH STREET, FLEETWOOD	1		
AUGHTON STREET, FLEETWOOD	1		
BEACH AVENUE, THORNTON CLEVELEYS	1		
BEACH ROAD, THORNTON CLEVELEYS	1		
BELLS BRIDGE LANE, NATEBY	1		
BELMONT AVENUE, POULTON-LE-FYLDE	1		
BIRCH STREET, FLEETWOOD	1		
BOWNESS AVENUE, FLEETWOOD	1		
BRAMLEY AVENUE, FLEETWOOD	1		
BRIARFIELD ROAD, POULTON-LE-FYLDE	1		
BURNED HOUSE LANE, PREESALL	1		
BYRON AVENUE, THORNTON CLEVELEYS	1		
CALDERVALE AVENUE, POULTON-LE-FYLDE	1		
CARLISLE AVENUE, FLEETWOOD	1		

CARR HEAD LANE, POULTON-LE-FYLDE	1	
CARR ROAD, FLEETWOOD	1	
CHESHAM STREET, GREAT ECCLESTON	1	
CRAKE AVENUE, FLEETWOOD	1	
DEVONSHIRE AVENUE, THORNTON CLEVELEYS	1	
DEW FOREST, BARNACRE WITH BONDS	1	
FAIRMONT DRIVE, HAMBLETON	1	
FAIRWAY GARDENS, KNOTT END-ON-SEA	1	
FURNESS AVENUE, FLEETWOOD	1	
	1	
GAMBLE ROAD, THORNTON CLEVELEYS	1	
GARSTANG ROAD, GREAT ECCLESTON	-	
GARSTANG ROAD, ST MICHAELS	1	
GREEN DRIVE, THORNTON CLEVELEYS	1	
GREENFIELD ROAD, FLEETWOOD	1	
HAWTHORN DRIVE, THORNTON CLEVELEYS	1	
HAWTHORNE AVENUE, GARSTANG	1	
HEATHFIELD ROAD, FLEETWOOD	1	
HERITAGE WAY, THORNTON CLEVELEYS	1	
HIGH STREET, GARSTANG	1	
HILLYLAID ROAD, THORNTON CLEVELEYS	1	
HOLLY ROAD, THORNTON CLEVELEYS	1	
HOLTS LANE, POULTON-LE-FYLDE	1	
HOMESTEAD WAY, FLEETWOOD	1	
JOE LANE, CATTERALL	1	
KING STREET, FLEETWOOD	1	
KINGS WALK, THORNTON CLEVELEYS	1	
LAMBS ROAD, THORNTON CLEVELEYS	1	
LARKHOLME AVENUE, FLEETWOOD	1	
LINDEN CLOSE, THORNTON CLEVELEYS	1	
LONDON STREET, FLEETWOOD	1	
LONGFIELD AVENUE, POULTON-LE-FYLDE	1	
MACBETH ROAD, FLEETWOOD	1	
MANOR ROAD, FLEETWOOD	1	
MARINERS CLOSE, FLEETWOOD	1	
MARKET STREET, HAMBLETON	1	
MARSH ROAD, THORNTON CLEVELEYS	1	
MOORLAND ROAD, POULTON-LE-FYLDE	1	
MOUNT ROAD, FLEETWOOD	1	
MOUNT STREET, FLEETWOOD	1	
NORTH ALBERT STREET, FLEETWOOD	1	
NORTH CHURCH STREET, FLEETWOOD	1	
NORTHWAY, FLEETWOOD	1	+ + +
OAK STREET, FLEETWOOD	1	
OLD LANCASTER ROAD, CATTERALL	1	

PENNINE WAY, GREAT ECCLESTON	1	
PERCY STREET, FLEETWOOD	1	
PIKE COURT, FLEETWOOD	1	
PRESTON STREET, FLEETWOOD	1	
PROMENADE ROAD, FLEETWOOD	1	
QUAYSIDE, FLEETWOOD	1	
ROSSALL PROMENADE, THORNTON CLEVELEYS	1	
ROSSALL ROAD, THORNTON CLEVELEYS	1	
ROYSTON ROAD, POULTON-LE-FYLDE	1	
RYDAL AVENUE, POULTON-LE-FYLDE	1	
SEYMOUR STREET, FLEETWOOD	1	
SOUTH SQUARE, THORNTON CLEVELEYS	1	
TARN COURT, FLEETWOOD	1	
THE ESPLANADE, FLEETWOOD	1	
THE HAWTHORNS, CABUS	1	
TROON AVENUE, THORNTON CLEVELEYS	1	
WARREN STREET, FLEETWOOD	1	
WINDSOR ROAD, GARSTANG	1	
WORCESTER AVENUE, GARSTANG	1	
	171	

Fixed Penalty						
Notices						
October -						
December 2018						
					Ward	
Depositing Litter	4	0	0	0	Park	3
Failure to Remove Dog Faeces	1	0	0	0	Bourne	2
Failure to keep dog on lead in des area	1	1	0	5	Cleveleys Park	2
Perm dog to enter land where dogs exclud	0	0	0	0	Hambleton & Stalmine	2
Failing to put waste in receptacles provided	0	0	0	0	Jubilee	2
Offence Waste Receptacles	0	0	0	0	Pharos	2
Failure to Prov Waste Transfer Note	0	0	0	0	Warren	2
Flyposting/Graffiti	0	0	0	0		
Fly Tipping	2	0	0	1		
	8	1	0	6		

Advisory Notice Issued						
October - December 2018						
					Ward	
	3	0	0	0	Pharos	2
					Warren	1
	3	0	0	0		

# Dog Fouling and FPN collective data 2019 – 2020

Dog Fouling - April 2019 - Mar 2020			
BRECK ROAD, POULTON-LE-FYLDE	10	Jubilee	34
BEACH ROAD, THORNTON CLEVELEYS	9	Pharos	31
OXENDALE ROAD, THORNTON CLEVELEYS	7	Breck	22
SANDYFORTH AVENUE, THORNTON	6	Bourne	21
CLEVELEYS			
BRADES AVENUE, THORNTON CLEVELEYS	5	Hardhorn with High Cross	21
ROSSALL PROMENADE, THORNTON	5	Mount	21
CLEVELEYS	_		
THE STRAND, FLEETWOOD	5	Preesall	20
CARR HEAD LANE, POULTON-LE-FYLDE	4	Stanah	19
GARSTANG ROAD EAST, POULTON-LE-	4	Rossall	17
		Caratana	15
HILLSIDE AVENUE, PREESALL	4	Garstang	15
HILLYLAID ROAD, THORNTON CLEVELEYS	4	Tithebarn	12
LARKHOLME AVENUE, FLEETWOOD	4	Marsh Mill	11
LINDSAY AVENUE, POULTON-LE-FYLDE	4	Cleveleys Park	10
MOSSBOURNE ROAD, POULTON-LE-FYLDE	4	Hambleton & Stalmine	9
WARREN STREET, FLEETWOOD	4	Carleton	7
WYRESDALE AVENUE, POULTON-LE-FYLDE	4	Park	7
BEACH ROAD, FLEETWOOD	3	Brock with Catterall	5
CASTLE AVENUE, POULTON-LE-FYLDE	3	Calder	5
COPSE ROAD, FLEETWOOD	3	Great Eccleston	5
GREEN DRIVE, THORNTON CLEVELEYS	3	Victoria & Norcross	5
HARRIS STREET, FLEETWOOD	3	Warren	4
HIGH STREET, GARSTANG	3	Pilling	2
KEPPLE LANE, GARSTANG	3		
LEDBURY ROAD, NORMOSS	3		303
LONDON STREET, FLEETWOOD	3		
MOUNT ROAD, FLEETWOOD	3		
MOUNT STREET, FLEETWOOD	3		
VICTORIA ROAD WEST, THORNTON	3	WEB	209
CLEVELEYS			
VICTORIA STREET, FLEETWOOD	3	Voice In	94
BELMONT ROAD, FLEETWOOD	2	Face2Face	0
BLEASDALE AVENUE, POULTON-LE-FYLDE	2		
BONDS LANE, BARNACRE WITH BONDS	2		303
BROADWAY, FLEETWOOD	2		
CARR GATE, THORNTON CLEVELEYS	2		
DEEPDALE AVENUE, POULTON-LE-FYLDE	2		
HATFIELD AVENUE, FLEETWOOD	2		
KENILWORTH AVENUE, FLEETWOOD	2		
LORD STREET, FLEETWOOD	2		1

MANOR ROAD, GARSTANG	2
MARSH ROAD, THORNTON CLEVELEYS	2
MILL STREET, PREESALL	2
NORTHUMBERLAND AVENUE, THORNTON	2
CLEVELEYS	2
NORTHWAY, FLEETWOOD	2
ORMONT AVENUE, THORNTON CLEVELEYS	2
PILLING LANE, PREESALL	2
RYDAL AVENUE, FLEETWOOD	2
SANDRINGHAM AVENUE, THORNTON CLEVELEYS	2
STATION ROAD, THORNTON CLEVELEYS	2
STYAN STREET, FLEETWOOD	2
SYCAMORE ROAD, BILSBORROW	2
,	
THE ESPLANADE, FLEETWOOD	2
THE SQUARE, THORNTON CLEVELEYS	2
VICARAGE ROAD, POULTON-LE-FYLDE	2
VICTORIA ROAD EAST, THORNTON	2
WOODLEY AVENUE, THORNTON	2
CLEVELEYS WYRE LANE, GARSTANG	2
ADDISON ROAD, FLEETWOOD	
ADELAIDE AVENUE, THORNTON CLEVELEYS	1
ALPINE HEIGHTS, GARSTANG	1
ARTHURS LANE, HAMBLETON	1
BALMORAL PLACE, THORNTON CLEVELEYS	1
BANCROFT AVENUE, THORNTON	1
BARROWS LANE EAST, GREAT ECCLESTON	1
BEACH ROAD, PREESALL	1
BELVEDERE ROAD, THORNTON CLEVELEYS	1
BERWICK AVENUE, THORNTON CLEVELEYS	1
BISPHAM ROAD, POULTON-LE-FYLDE	1
BOLD STREET, FLEETWOOD	1
BOWLAND ROAD, CABUS	1
BRENTWOOD AVENUE, POULTON-LE-	1
FYLDE	
BROAD LANE, WINMARLEIGH	1
BROADFIELD AVENUE, POULTON-LE-FYLDE	1
BROMPTON ROAD, POULTON-LE-FYLDE	1
BROWNS LANE, STALMINE-WITH- STAYNALL	1
BYERWORTH LANE NORTH, BARNACRE WITH BONDS	1
CATHROW WAY, THORNTON CLEVELEYS	1
, <u> </u>	

CENTRAL AVENUE NORTH, THORNTON CLEVELEYS	1	
CHATSWORTH AVENUE, FLEETWOOD	1	
CHESTER AVENUE, THORNTON CLEVELEYS	1	
CHURCH LANE, WINMARLEIGH	1	
CHURCH STREET, CHURCHTOWN	1	
CHURCH STREET, GARSTANG	1	
CLARENCE AVENUE, KNOTT END-ON-SEA	1	
CLEVELEYS AVENUE, THORNTON	1	
CLEVELEYS		
CUMBERLAND AVENUE, THORNTON CLEVELEYS	1	
DANIEL FOLD LANE, CATTERALL	1	
DARBISHIRE ROAD, FLEETWOOD	1	
DERBY ROAD, THORNTON CLEVELEYS	1	
DOBSON ROAD, NORMOSS	1	
DOCK STREET, FLEETWOOD	1	
DOVEDALE AVENUE, THORNTON	1	
CLEVELEYS		
ELMWOOD AVENUE, PREESALL	1	
ESPLANADE, KNOTT END-ON-SEA	1	
FAIRCLOUGH ROAD, THORNTON	1	
CLEVELEYS	-	
FERNWOOD AVENUE, THORNTON	1	
CLEVELEYS FLEETWOOD ROAD NORTH, THORNTON	1	
CLEVELEYS	±	
FORDSTONE AVENUE, PREESALL	1	
FYLDE ROAD, POULTON-LE-FYLDE	1	
GARSTANG ROAD WEST, POULTON-LE-	1	
FYLDE		
GARSTANG ROAD, CATTERALL	1	
GRANGE ROAD, FLEETWOOD	1	
GRASMERE AVENUE, FLEETWOOD	1	
GRASMERE AVENUE, THORNTON	1	
CLEVELEYS		
GREEN DRIVE, POULTON-LE-FYLDE	1	
GREEN LANE EAST, CABUS	1	
GREENWAY, CATTERALL	1	
HACKENSALL ROAD, KNOTT END-ON-SEA	1	
HAMLET ROAD, FLEETWOOD	1	
HARDHORN WAY, POULTON-LE-FYLDE	1	
HAWKSHEAD ROAD, KNOTT END-ON-SEA	1	
HAWTHORNE ROAD, THORNTON	1	
CLEVELEYS HOPE CLOSE, THORNTON CLEVELEYS	1	
HORNSEA CLOSE, THORNTON CLEVELEYS	1	
HORNIGLA CLOGE, HIORNION CLEVELETS	-	

KILN LANE, HAMBLETON	1
KINGSWAY, THORNTON CLEVELEYS	1
LANCASTER ROAD, PILLING	1
LARKHOLME PARADE, FLEETWOOD	1
LEICESTER AVENUE, THORNTON	1
CLEVELEYS	
LOWER GREEN, POULTON-LE-FYLDE	1
MANOR ROAD, FLEETWOOD	1
MANOR ROAD, INSKIP WITH SOWERBY	1
MARINE PARADE, FLEETWOOD	1
MARINERS CLOSE, FLEETWOOD	1
MARSH LANE, HAMBLETON	1
MERCIA GROVE, BLACKPOOL	1
MILTON STREET, FLEETWOOD	1
MOORLAND ROAD, POULTON-LE-FYLDE	1
MOSS LANE, GARSTANG	1
NEDS LANE, STALMINE-WITH-STAYNALL	1
NEW ROAD, STALMINE-WITH-STAYNALL	1
NORTH ALBERT STREET, FLEETWOOD	1
NORTH DRIVE, THORNTON CLEVELEYS	1
NORTH PROMENADE, THORNTON	1
CLEVELEYS	
NORTH SQUARE, THORNTON CLEVELEYS	1
NUTTER ROAD, THORNTON CLEVELEYS	1
OXENHOLME AVENUE, THORNTON	1
CLEVELEYS	
PARK LANE, PREESALL	1
PARKSWAY, KNOTT END-ON-SEA	1
PASTURE DRIVE, BARNACRE-WITH-BONDS	1
PAULS LANE, HAMBLETON	1
PHAROS STREET, FLEETWOOD	1
PINE CRESCENT, POULTON-LE-FYLDE	1
POULTON STREET, FLEETWOOD	1
PROMENADE ROAD, FLEETWOOD	1
QUAIL HOLME ROAD, KNOTT END-ON-SEA	1
RAIKES ROAD, GREAT ECCLESTON	1
RAVENSWOOD AVENUE, NORMOSS	1
RICHMOND AVENUE, THORNTON	1
ROSSALL CLOSE, FLEETWOOD	
ROSSALL GRANGE LANE, FLEETWOOD	
ROSSENDALE AVENUE NORTH, THORNTON CLEVELEYS	1
ROSSENDALE AVENUE SOUTH, THORNTON	1
CLEVELEYS	
ROUNDWAY, FLEETWOOD	1

ROYSTON ROAD, POULTON-LE-FYLDE	1	
SANDY LANE, PREESALL	1	
SEFTON AVENUE, POULTON-LE-FYLDE	1	
SHAFTESBURY AVENUE, THORNTON	1	
CLEVELEYS		
SKIPPOOL AVENUE, POULTON-LE-FYLDE	1	
SLINGER ROAD, THORNTON CLEVELEYS	1	
SOUTHWAY, FLEETWOOD	1	
SOUTHWORTH WAY, THORNTON	1	
CLEVELEYS		
ST BERNARDS ROAD, KNOTT END-ON-SEA	1	
STATION ROAD, POULTON-LE-FYLDE	1	
SUNDERLAND AVENUE, THORNTON	1	
TARNACRE VIEW, BARNACRE WITH BONDS	1	
TAYLORS CLOSE, POULTON-LE-FYLDE	1	
TENNYSON AVENUE, THORNTON	1	
CLEVELEYS THE BAY, THORNTON CLEVELEYS	1	
ULLSWATER CRESCENT, THORNTON	1	
CLEVELEYS	1	
WALMSLEY STREET, FLEETWOOD	1	
WANSBECK AVENUE, FLEETWOOD	1	
WARING DRIVE, THORNTON CLEVELEYS	1	
WARREN DRIVE, THORNTON CLEVELEYS	1	
WARRENHURST ROAD, FLEETWOOD	1	
WATERS REACH, THORNTON CLEVELEYS	1	
WENSLEY AVENUE, FLEETWOOD	1	
WEST WAY, FLEETWOOD	1	
WESTBOURNE ROAD, KNOTT END-ON-SEA	1	
WESTBOURNE ROAD, THORNTON	1	
CLEVELEYS		
WHINFIELD AVENUE, FLEETWOOD	1	
WILLOW GROVE, HAMBLETON	1	
WINDERMERE AVENUE, FLEETWOOD	1	
WOODFIELD ROAD, THORNTON CLEVELEYS	1	

Area Officer Patrols - April 2019 - Mar 2020			
FORESHORE, FLEETWOOD	6	Pharos	20
THE ESPLANADE, FLEETWOOD	5	Warren	4
BEACH ROAD, FLEETWOOD	3	Mount	4
ASH STREET, FLEETWOOD	2	Stanah	3
BLACKPOOL OLD ROAD, POULTON-LE-FYLDE	2	Tithebarn	3
STANAH ROAD, THORNTON CLEVELEYS	2	Great Eccleston	2

BALMORAL TERRACE, FLEETWOOD	1	Park	2
BRAMLEY AVENUE, FLEETWOOD	1	Hardhorn with High	2
		Cross	
CHATSWORTH AVENUE, FLEETWOOD	1	Jubilee	2
CHAUCER ROAD, FLEETWOOD, LANCASHIRE	1	Marsh Mill	1
CROSS STREET, FLEETWOOD	1	Pilling	1
ESPLANADE, KNOTT END-ON-SEA	1	Bourne	1
HARDHORN WAY, POULTON-LE-FYLDE	1	Hambleton & Stalmine	1
HATHAWAY ROAD, FLEETWOOD	1	Rossall	1
HAWTHORNE ROAD, THORNTON CLEVELEYS	1		
LAIDLEYS WALK, FLEETWOOD	1		47
LEVENS DRIVE, POULTON-LE-FYLDE	1		
LINDADALE AVENUE, THORNTON CLEVELEYS	1		
LINDEL ROAD, FLEETWOOD	1		
LINGFIELD ROAD, FLEETWOOD	1		
LORD STREET, FLEETWOOD	1		
NORTH PROMENADE, THORNTON CLEVELEYS	1		
OXENDALE ROAD, THORNTON CLEVELEYS	1		
PRESTON STREET, FLEETWOOD	1		
SCHOOL LANE, INSKIP WITH SOWERBY	1		
TAYLORS LANE, PILLING	1		
TITHEBARN STREET, POULTON-LE-FYLDE	1		
VICTORIA STREET, FLEETWOOD	1		
WARREN STREET, FLEETWOOD	1		
WINDSOR PLACE, FLEETWOOD	1		
WOODS LANE, INSKIP-WITH-SOWERBY	1		
WEETON AVENUE, THORNTON CLEVELEYS,	1		
LANCASHIRE			
WYRE STREET, FLEETWOOD, LANCASHIRE	1		

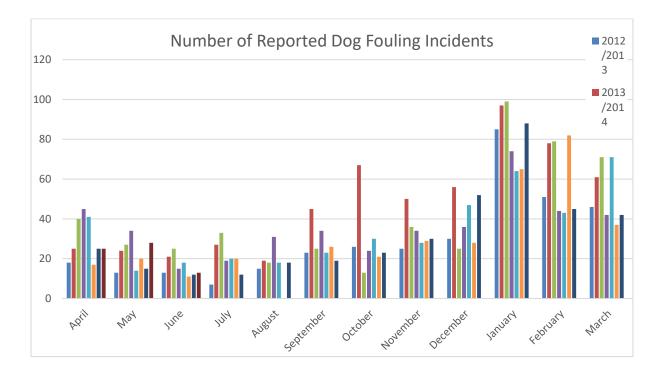
Advisory Notice Issued							
April 2019 - March 2020							
						Ward	
	2	0	0	0		Pharos	1
						Pheasant Wood	1
	2	0	0	0			
Fixed Penalty Notices							
April 2019 -							
March 2020					 		
						Ward	

Depositing Litter	12	1	1	3	3	Pharos	9
Failure to	0	0	0	2	3	Mount	8
Remove Dog	0	0	0	2	5	would	0
Faeces							
Failure to keep	5	2	0	1	3	Preesall	3
dog on lead in	0	-		-	<u> </u>		
des area							
Failure to keep	0	0	0	2	0	Unknown	2
dog on lead when							
req							
Perm dog to	0	0	0	0	0	Carleton	2
enter land where							
dogs exclud							
Failing to put	0	0	0	0	0	Garstang	2
waste in							
receptacles							
provided	0	-	-	0	0	Creat Faclaster	2
Offence Waste	0	0	0	0	0	Great Eccleston	2
Receptacles Failure to Prov	1	0	0	2	2	Hardhorn with	2
Waste Transfer	1	0	0	2	2	High Cross	2
Note						riigh cross	
Flyposting/Graffit	0	0	0	0	0	Marsh Mill	2
i	-	_	-	-	-		
Fly Tipping	3	2	1	1	0	Park	2
						Pilling	2
	21	5	2	11	11	Rossall	2
						Tithebarn	2
						Warren	2
						Bourne	1
						Breck	1
						Brock	1
						Brock with	1
						Catterall	-
						Cleveleys Park	1
						Hambleton &	1
						Stalmine	-
						Jubilee	1
						Stanah	1
120						Standin	
	Nui	mber o	f Repor	ted Do	g Fouling	Incidents	■ 2012 /201
100						1	3 2013
80							/2013
							4
60							
-					I т.		
40		_		1.	<b>.</b>		
20	La -			ي واران	بالريبار ا		
0							
April Max	June	MUL	AUBUST	Page	67	December January Feptingu	March
			A" SeP	ke. Oc	Novei	Dece. Na. tep.	7
			,				

Q2 Dog Fouling and FPN 2020 – 2021

Dog Fouling - July - September 2020	]		
BEACH ROAD, FLEETWOOD	2	Cleveleys Park	6
BRECK ROAD, POULTON-LE-FYLDE	2	Pharos	6
•			
CLEVELEYS AVENUE, THORNTON CLEVELEYS	2	Garstang	4
CONISTON AVENUE, THORNTON	2	Hardhorn with High Cross	3
CLEVELEYS	2		5
GRANGE ROAD, FLEETWOOD	2	Jubilee	3
MOWBRAY ROAD, FLEETWOOD	2	Rossall	3
NORTH DRIVE, THORNTON CLEVELEYS	2	Warren	3
NORTH STREET, FLEETWOOD	2	Bourne	2
WESTBOURNE ROAD, THORNTON	2	Breck	2
CLEVELEYS			
WORDSWORTH AVENUE, THORNTON	2	Marsh Mill	2
CLEVELEYS			
APPLE TREE CLOSE, ST MICHAELS-ON-	1	Mount	2
WYRE			
BEACH ROAD, THORNTON CLEVELEYS	1	Park	2
BEECHWOOD COURT, POULTON-LE-FYLDE	1	Preesall	2
BOWLAND ROAD, CABUS	1	Great Eccleston	1
BROOK STREET, FLEETWOOD	1	Victoria & Norcross	1
DURHAM AVENUE, THORNTON	1	Wyresdale	1
CLEVELEYS			
ETTRICK AVENUE, FLEETWOOD	1		
HAZELHURST DRIVE, GARSTANG	1		43
HILLSIDE AVENUE, PREESALL	1		
HOLLINS LANE, FORTON	1	WEB	33
LONDON STREET, FLEETWOOD	1	Voice In	10
MANOR ROAD, GARSTANG	1	Face2Face	0
MARINE PARADE, FLEETWOOD	1		
MELBOURNE AVENUE, FLEETWOOD	1		43
NORMOSS ROAD, NORMOSS	1		
NORTHUMBERLAND AVENUE, THORNTON	1		
CLEVELEYS			
PARK LANE, PREESALL	1		
PRESTON STREET, FLEETWOOD	1		
SEFTON AVENUE, POULTON-LE-FYLDE	1		
SNAPEWOOD LANE, CABUS	1		
THE ESPLANADE, FLEETWOOD	1		
THE HERMITAGE, THORNTON CLEVELEYS	1		
VICTORIA STREET, FLEETWOOD	1		
	43		

Area Officer Patrols - July - September 2020		
THE ESPLANADE, FLEETWOOD	7	Pharos



Fixed Penalty							
Notices							
April - Sept 2020							
					,	Ward	
Depositing Litter	2	0	1	1		Pharos	2
Failure to Remove Dog Faeces	0	0	0	0		Mount	1
Failure to keep dog on lead in des area	0	1	0	0		Marsh Mill	1
Perm dog to enter land where dogs exclud	0	0	0	0		Unknown	1
Failing to put waste in receptacles provided	0	0	0	0			
Offence Waste Receptacles	0	0	0	0			
Failure to Prov Waste Transfer Note	0	0	0	0			
Flyposting/Graffiti	0	0	0	0			
Fly Tipping	0	0	0	0			
	2	1	1	1			

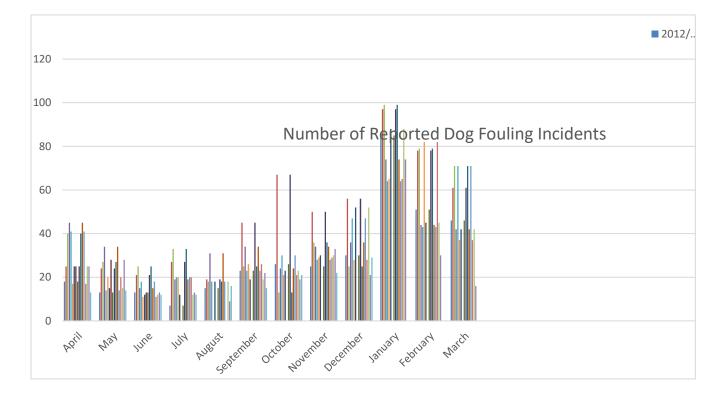
Advisory Notice Issued						
April - Sept 2020						
					Ward	
	1	1	0	0	Bourne	1
					Pharos	1
	1	1	0	0		

# Q3 Dog Fouling and FPN 2020 – 2021

Dog Fouling - October - December 2020			
BRECK ROAD, POULTON-LE-FYLDE	4	Pharos	12
LEICESTER AVENUE, THORNTON	4	Cleveleys Park	10
CLEVELEYS	4	Cleveleys Fark	10
LONDON STREET, FLEETWOOD	4	Bourne	7
BEACH ROAD, THORNTON CLEVELEYS	3	Breck	7
SANDYFORTH AVENUE, THORNTON CLEVELEYS	3	Tithebarn	5
CLEVELEYS AVENUE, THORNTON CLEVELEYS	2	Hardhorn with High Cross	4
LONGFIELD AVENUE, POULTON-LE-FYLDE	2	Jubilee	4
MOSSBOURNE ROAD, POULTON-LE-FYLDE	2	Marsh Mill	4
MOWBRAY ROAD, FLEETWOOD	2	Park	3
ROSSALL ROAD, THORNTON CLEVELEYS	2	Preesall	3
ROYSTON ROAD, POULTON-LE-FYLDE	2	Rossall	3
BAYLTON DRIVE, CATTERALL	1	Warren	3
BATLION DRIVE, CATTERALL BEARWOOD WAY, THORNTON CLEVELEYS	1	Hambleton & Stalmine	2
BELVEDERE ROAD, THORNTON CLEVELEYS	1	Brock with Catterall	1
•	1		1
BIRKDALE AVENUE, FLEETWOOD BISPHAM ROAD, POULTON-LE-FYLDE	1	Carleton	1
•	1	Garstang Mount	1
BLAKISTON STREET, FLEETWOOD			-
BOURNE MAY ROAD, KNOTT END-ON-SEA	1	Stanah	1
BROOKFIELD ROAD, THORNTON CLEVELEYS	1		
CALDER AVENUE, THORNTON CLEVELEYS	1		72
CANTERBURY CLOSE, GARSTANG	1		72
CHESTER AVENUE, POULTON-LE-FYLDE	1		
CHURCH ROAD, THORNTON CLEVELEYS	1		
CONWAY AVENUE, NORMOSS	1	WEB	57
FAIRFIELD AVENUE, NORMOSS	1	Voice In	15
FLEETWOOD ROAD NORTH, THORNTON CLEVELEYS	1	Face2Face	0
GARFIELD STREET, FLEETWOOD	1		
HARDHORN ROAD, POULTON-LE-FYLDE	1		72
HIGHCROSS ROAD, POULTON-LE-FYLDE	1		
KILN LANE, HAMBLETON	1		
LAIDLEYS WALK, FLEETWOOD	1		
LARKHOLME AVENUE, FLEETWOOD	1		
LAWSONS ROAD, THORNTON CLEVELEYS	1		
MOUNT ROAD, FLEETWOOD	1		
NORTH ALBERT STREET, FLEETWOOD	1		
NORTH CHURCH STREET, FLEETWOOD	1		
NORTH DRIVE, THORNTON CLEVELEYS	1		

NORTH PROMENADE, THORNTON	1	
CLEVELEYS		
NORTH STREET, FLEETWOOD	1	
PHAROS STREET, FLEETWOOD	1	
POULTON ROAD, FLEETWOOD	1	
PRINCES WAY, FLEETWOOD	1	
QUAIL HOLME ROAD, KNOTT END-ON-SEA	1	
RINGWAY, THORNTON CLEVELEYS	1	
ROSSENDALE AVENUE SOUTH, THORNTON	1	
CLEVELEYS		
SEFTON AVENUE, POULTON-LE-FYLDE	1	
SMITHY LANE, STALMINE-WITH-STAYNALL	1	
TENNYSON AVENUE, THORNTON	1	
CLEVELEYS		
TORONTO AVENUE, FLEETWOOD	1	
ULLSWATER AVENUE, FLEETWOOD	1	
VICTORIA STREET, FLEETWOOD	1	
WOOD STREET, FLEETWOOD	1	
WORSLEY CLOSE, KNOTT END-ON-SEA	1	

Area Officer Patrols - October - December 2020			
THE ESPLANADE, FLEETWOOD	8	Pharos	8
BEACH ROAD, FLEETWOOD	2	Warren	2
			10



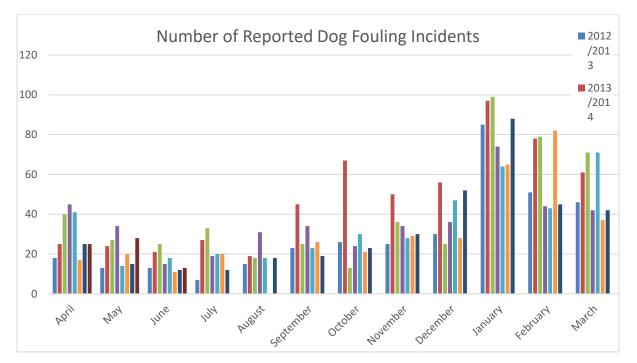
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Fixed Penalty						
Notices						
October -						
December 2020						
					Ward	
Depositing Litter	0	0	0	0	Marsh Mill	2
Failure to Remove	0	0	0	0		
Dog Faeces Failure to keep dog on lead in des area	0	0	0	0		
Perm dog to enter land where dogs exclud	0	0	0	0		
Failing to put waste in receptacles provided	0	0	0	0		
Offence Waste Receptacles	0	0	0	1		
Failure to Prov Waste Transfer Note	0	0	0	1		
Flyposting/Graffiti	0	0	0	0		
Fly Tipping	0	0	0	0		
	0	0	0	2		
Advisory Notice Issued						
October -						
December 2020	ļ					
					Ward	
	0	0	0	0		
	0	0	0	0		

### Q1 Dog Fouling and FPN 2021 – 2022

Dog Fouling - April - Jun 2021			
FLEETWOOD ROAD NORTH, THORNTON CLEVELEYS	3	Bourne	5
ALDER GROVE, POULTON-LE-FYLDE	2	Pharos	5
BEACH ROAD, FLEETWOOD	2	Hardhorn with High Cross	4
BRECK ROAD, POULTON-LE-FYLDE	2	Mount	4
DEEPDALE AVENUE, POULTON-LE-FYLDE	2	Marsh Mill	3
GREEN LANE EAST, CABUS	2	Breck	2
NORTH DRIVE, THORNTON CLEVELEYS	2	Carleton	2
TENNYSON AVENUE, THORNTON CLEVELEYS	2	Cleveleys Park	2
VICTORIA STREET, FLEETWOOD	2	Garstang	2
ALDER CLOSE, THORNTON CLEVELEYS	1	Stanah	2
ALEXANDRA ROAD, THORNTON CLEVELEYS	1	Brock	1
BENEDICT DRIVE, BLACKPOOL	1	Jubilee	1
BOLD STREET, FLEETWOOD	1	Pilling	1
CLEGG AVENUE, THORNTON CLEVELEYS	1	Preesall	1
GARSTANG ROAD, BILSBORROW	1	Rossall	1
LAMBS ROAD, THORNTON CLEVELEYS	1		
LAWSONS ROAD, THORNTON CLEVELEYS	1		
LINDSAY AVENUE, POULTON-LE-FYLDE	1		
MEMORIAL PARK, WARRENHURST ROAD, FLEETWOOD,	1		36
PARK LANE, PREESALL	1		
RADCLIFFE ROAD, FLEETWOOD	1		
STATION ROAD, THORNTON CLEVELEYS	1	WEB	31
STYAN STREET, FLEETWOOD	1	Voice In	5
TAYLORS LANE, PILLING	1	Face2Face	0
THE ESPLANADE, FLEETWOOD	1		
ULLSWATER AVENUE, FLEETWOOD	1		36

Area Officer Patrols - April - Jun 2021			
THE ESPLANADE, FLEETWOOD	3	Pharos	3
NORTH PROMENADE, THORNTON CLEVELEYS	1	Jubilee	1
			4



Fixed Penalty						
Notices						
April - June 2020						
					Ward	
Depositing Litter	0	0	0	1	Breck	1
Failure to Remove Dog Faeces	0	0	0	0	Hambleton & Stalmine	1
Failure to keep dog on lead in des area	1	0	0	0	Mount	1
Perm dog to enter land where dogs exclud	0	0	0	0	Park	
Failing to put waste in receptacles provided	0	0	0	0		
Offence Waste Receptacles	0	0	0	0		
Failure to Prov Waste Transfer Note	0	0	0	0		
Flyposting/Graffiti	0	0	0	0		
Fly Tipping	1	0	0	0		
	2	0	0	1		
Advisory Notice Issued						
April - June 2020						
					Ward	

1	0	0	0	Rossall	1
1	0	0	0		

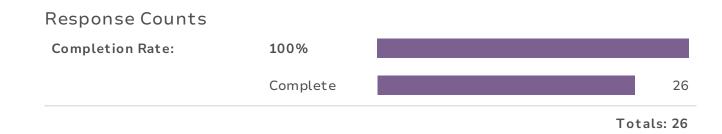
	District Enforceme	nt Task Group - Parish and	Town Council responses			
	Catterall	Garstang Town	Inskip-with-Sowerby	Pilling	Preesall	Winmarleigh
1. Have you seen an improvement in the amount of dog fouling in Wyre?	No improvement, the amount of dog fouling has increase	No improvement	No improvement	There has been no improvement in the amount of dog fouling in Pilling. Areas especially hit/used include School Lane around the Olde Ship, Pilling Village Hall Recreation Field, Lane Ends Amenity Area and curiously opposite the Waste Treatment Plant on Back Sands Lane, which needs a litter bin. With reference to Lane Ends Amenity Area owned by the Environment Agency, but bins emptied by Wyre Council, a Wyre litter bin is needed on the boundary at the car park. the car park is well used and litter and dog fouling is left on site.	No improvement	No improvement
2. Have you seen an improvement in the amount of litter (including cigarette litter) in Wyre?	No improvement. Catteral Parish Council employ a Lengthsman who conducts little clearance daily	About the same	No improvement	Pilling PC employs a Parish Lengthsman who cleans the Parish, picking up dog fouling and litter.	No improvement	No improvement
3. The maximum fine for a littering offense is set nationally at £150, however Wyre Council issues fines of £100 (£80 for early payment) which follows legislation guidelines. Do you believe this is the right level for a fine? ບັດ	Fair amount	Fair amount	/	Fair amount	If a fine is to be issued then it is a fair amount. However, the emphasis should move towards prevention rather than sanctions.	Too low
<ul> <li>If you have been issued with a Financial Penalty Notice in the past year for an offense, as identified above, would you say that the process was dealt with appropriately?</li> </ul>	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable	Not applicable
5. The council currently does not issue fines to under 18 year olds but this position is under review. Please place a tick in the box that you believe would be the most appropriate sanction for under 18 year olds	Fine 16 – 18 year olds at the full rate (£100 or £80 for early payment)	Community litter pick	/	Fine 16 – 18 year olds at the full rate (£100 or £80 for early payment)	Community litter pick	Letter sent to parents and community litter pick
6. Do you have any comments about the enforcement scheme?	Councillors request Wyre Council send the dog wardens more often and randomly. Signage on streets to dissuade dog fouling now; against darker nights.	Garstang TC suggest that the reporting of dog fouling should be promoted more, so that the dog fouling can be logged. Garstang TC would like to know how often the enforcement officers come to Garstang.	Parish Councillors at Inskip with Sowerby are unaware of any activity locally	Councillors would like to see more visits to the parish and prosecutions, but to inform the PC after the visits. This pilot scheme was introduced at Wyre Area LALC when the Parishes were promised feed back and updates. This happen once!	of key locations out of working hours would be more likely to deter	Dog fouling enforcement is inadequate both on open spaces and in towns

No response from: Barnacre with Bonds, Barton, Bleasdale, Cabus, Claughton-on-Brock, Fleetwood, Forton, Great Eccleston, Hambleton, Kirkland, Myerscough and Bilsborrow, Nateby, Out Rawcliffe, Stalmine-with-Staynall, Upper Rawcliffe with Tarnacre

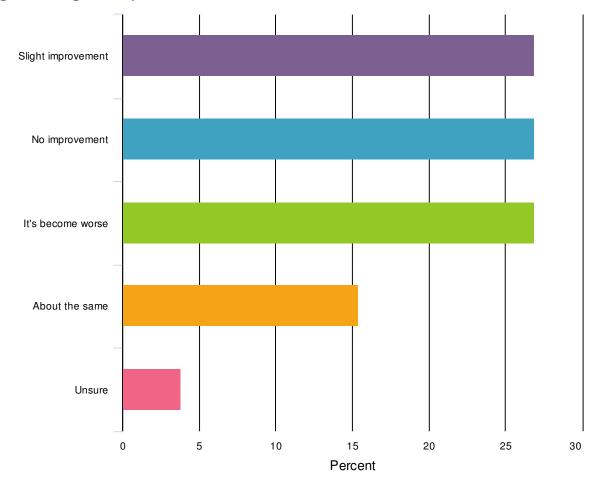
### Appendix D

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# District Enforcement Task Group: Report for Review of Littering, Dog Fouling and Other Environmental Offences in Wyre



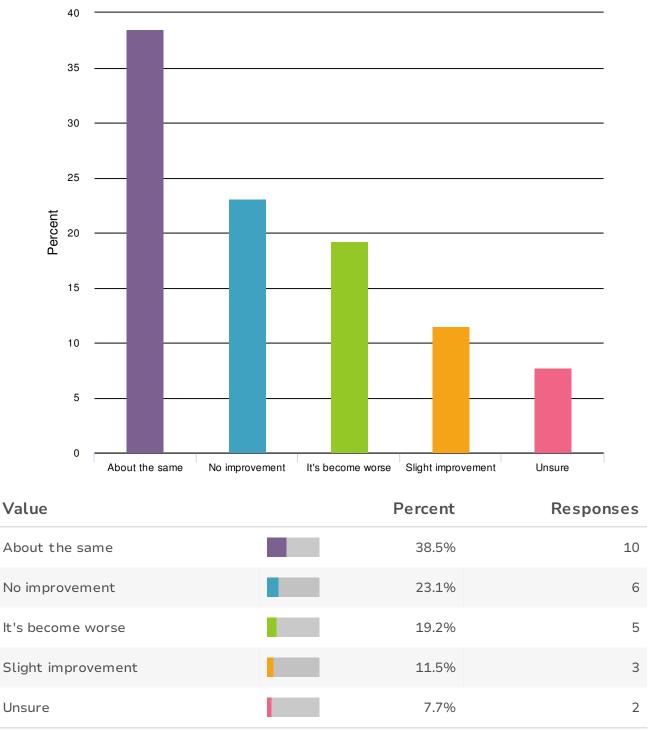
1. Do you believe there has been an improvement in the amount of dog fouling in Wyre?



Value	Percent	Responses
Slight improvement	26.9%	7
No improvement	26.9%	7
lt's become worse	26.9%	7
About the same	15.4%	4
Unsure	3.8%	1

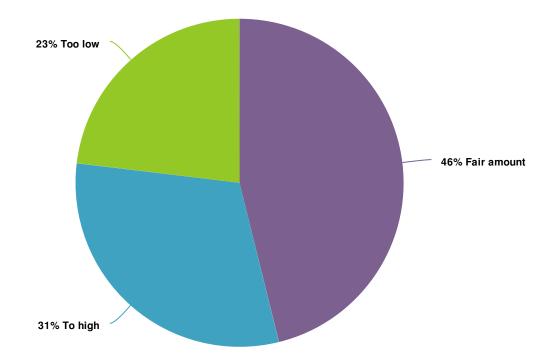
Totals: 26

2. Do you believe there has been an improvement in the amount of litter (including cigarette litter) in Wyre?



Totals: 26

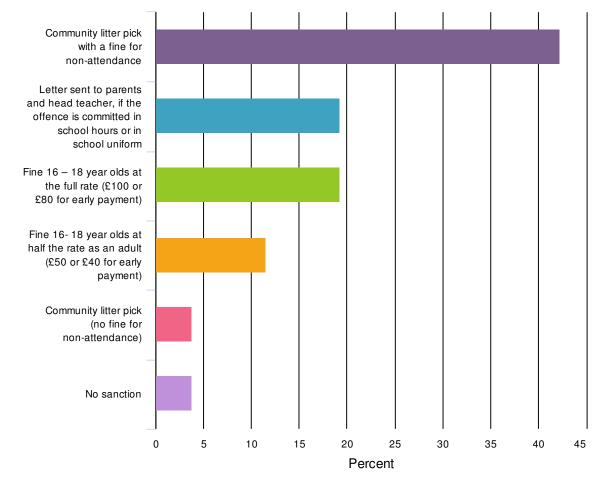
3. The maximum fine for a littering offence is set nationally at £150, however Wyre Council issues fines of £100 (£80 for early payment) which follows legislation guidelines. Do you believe this is the right level for a fine?



Value	Percent	Responses
Fair amount	46.2%	12
To high	30.8%	8
Too low	23.1%	6

Totals: 26

4. The council currently does not issue fines to under 18's but this position is being re-considered. What do you believe would be the most appropriate sanction for under 18 year olds?

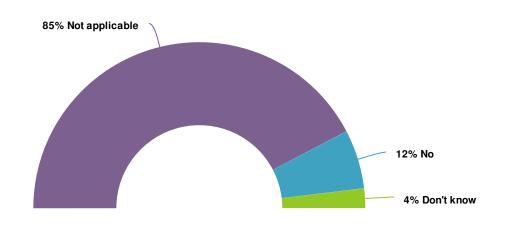


Value	Percent	Responses
Community litter pick with a fine for non-attendance	42.3%	11
Letter sent to parents and head teacher, if the offence is committed in school hours or in school uniform	19.2%	5
Fine 16 – 18 year olds at the full rate (£100 or £80 for early payment)	19.2%	5
Fine 16- 18 year olds at half the rate as an adult (£50 or $\pm 40$ for early payment)	11.5%	3
Community litter pick (no fine for non-attendance)	3.8%	1
No sanction	3.8%	1

Totals: 26

Other (please state)	Count
Totals	0

5. If you have been issued with a Financial Penalty Notice in the past year for an offence, as identified above, do you believe that the process was dealt with appropriately? (If you would like to make comments on how your case has been handled, details are on the bottom of your Financial Penalty Notice)



Value	Percent	Responses
Not applicable	84.6%	22
No	11.5%	3
Don't know	3.8%	1

Totals: 26

6. If you have answered "No" to Question 5, or if you have any other views about the enforcement scheme, please comment below.

bushes claims le idating ntim car abusive disgusting ar as avs utelv act а bus ggressive asda biase beaches bullying

#### Count Response

- 1 Absolutely disgusting having to walk on streets and beaches where there is dog mess.... 1 Enforcement operators act in a bullying and intimidating manner. 1 Most of the alleyways (gimmell) are a disgrace ...wrong items in bins ...so left for the sea gulls and the wind to create yet more litter 1 N/A 1 No good for operatives to be wearing hi viz clothes.Culprits see high viz jackets and obey the rules for once. 1 Seen them aggressive and intimidating outside Asda. Low life scum and the guy had took a tissue out of his pocket and did not even know a piece of paper has fallen out. 1 The enforcement officers target old and vulnerable people, they are rude and at time abusive. They should not be target led and/or be on commission per fine. The scheme should not be run by private companies. 1 There needs to be more dog bins around from Toronto ave to flakefleet school there is one bin at bus stop near school on the route there is always loads of rubbish in bushes all over floor plus dog poo everywhere it's disgusting 1
- 1 We had false claims of littering after paper fell out of our car with out or knowledge and still got a fine after we pickex it up after it was pointed out too us and complained about this, the process it's unfair ,biased and all about targets in doing so there is clear victimisation against local people and putting them off going into local shopping areas

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J:\Sssu\Committee\SCRUTINY\O&\$2021-2022\Task Groups\District Enforcement recommissioned\09.11.2021 meeting\[20200213 District Enforcement in house figures.xlsx]Workings

Estimate working paper to consider the financial implications of bringing a 'District Enforcement' (DE) comparable service in-house

#### In house service example

Estimated Income (based on 5,346 FPNs per annum)

5,346 FPN issued	PN issued 75% payment rate (4,009) 602 (15%) paid at £100 3,407 (85%) paid at £80 Estimated Income based on 75% collection rate			£ -60,200 <u>-272,560</u> -332,760	
Estimated Core Employee Costs Supervisor/Grade 9	<u>Hours pw</u> 37 hrs	<u>Salary</u> £ 32,878	<u>33.5% oncosts</u> £ 11,010	<u>Total</u> £ 43,888	No posts have been Job Evaluated. Suitable comparators have been used.
Snr EEO/Grade 7	37 hrs	26,317	8,820	35,137	
EEO/Grade 6	37 hrs	24,313	8,140	32,453	
EEO/Grade 6	37 hrs	24,313	8,140	32,453	
EEO/Grade 6	37 hrs	24,313	8,140	32,453	
EEO/Grade 6	37 hrs	24,313	8,140	32,453	
Admin Officer/Grade 5	37 hrs	21,116	7,070	28,186	
Admin Clerk/Grade 2	37 hrs	18,065	6,050	24,115	
PT Admin Clerk/Grade 2	18.5 hrs	9,033	3,030	12,063	
Legal Services/Grade 13	18.5 hrs	22,796	7,640	30,436	As below.
PT Legal Services/Grade 8 Sub-Total	18.5 hrs	14,818	4,960	19,778 323,414	Difficult to quantify - DE offer legal pack services as part of their contract.
Estimated Additional Employee C		£		£	
Initial Training Costs		I,400 x 10 s	taff	14,000	Known for high staff turnover, additional costs would be incurred training each new recruit.
O/T provision Staff subsistence				13,420 100	Based on % overtime spend in 2018/19 against salaries on 3420 Street Cleansing.
Agency Cover provision		125 per day		6,250	based on £125 for 50 days per annum
Sub-Total		125 per uay		33,770	based on £123 for 50 days per annum
Estimated Supplies and Services	Costs	Qty		£	
Managed Office Accomodation	00313	aly		5,760	(Based on Civic Centre)
Insurance (Employee and vehicle)				1,520	(based on civic centre)
Electric Vehicle		1		2,357	See notes below.
Vehicle running costs				1,140	
System licence fee				2,000	Cost unknown - based on other licence fees paid.
PC/Phones (recharges)		5		3,235	
Uniform @ £250		5		1,250	
EDA @ £695		1		695	
Body Camera @ £530		1		530	
Stationery, printing and general office	ce equipment			500	
Collected payments @ 75p ea		5,346		4,010	
Till Roll @ 2p ea		5,346		107	
ID Checks @ 65p ea		5,346		3,475	
Paper/Postage @ £1 ea		5,346		5,346	
Sub-Total				31,924	
			Estimated Costs	389,108	
Annual Estimated Net Ir	icome (exclu	aing imple	mentation costs)	56,348	
Estimated Implementation Costs		Qty		£	
Back office system				20,000	
Uniform @ £250		15		3,750	
EDA @ £695 Spare EDA		5 1		3,475 695	
Body Camera @ £530		5		2,650	
Spare Body Camera		э 1		2,650 530	
Desk		5		550	
Chair		5		545	
General office equipment		5		1,000	
PC/Phones (initial purchase)		5		2,800	
Sub-Total		-		35,995	
Yr One Estimated Net Expenditure including implementation costs				92,343	

Note: No provision for court costs/other legal implications beyond those identified above have been included. No provision for promotion of the service has been included above. One new vehicle has been assumed would be required and this would drop-off/pick up, up to three staff per day as not all five would be on duty. Use of a pool vehicle may be necessary at times e.g. when servicing is required but this is not included above. The purchase price for an electric vehicle is estimated to be £21,500. This has been apportioned over a seven year period and assumes £5,000 residual value at the end. Grant funding may be available to offset this. Costs above are based on 5,346 FPNs. No allowance has been included for cancelled FPNs.)

#### Current Service Comparison

Estimated Income (based on 5,346 FPNs)

5,346 FPN issued

75% payment rate 602 (15%) paid at £100 3,407 (85%) paid at £80 Estimated Income based on 75% collection rate



Income to Council \_\_\_\_\_\_ (based on 12.5% of income)



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		District Environmental Enforcement T	ask Group- Lancashire	responses			
	Blackburn with Darwen	Blackpool	Burnley	Hyndburn	Pendle	Preston	Ribble Valley
List of enforcements made by District: 1. Littering (including cigarette litter) 2. Failing to have the means to pick-up 3. Dogs encroaching into an exclusion zone 4. Dog fouling not being removed/disposed 5. Dogs not on leads in Public Places	October 2018 to October 2019:         1.       Littering (including cigarette litter) = 2919         2.       Failing to have the means to pick-up = not in our PSPO         3.       Dogs encroaching into an exclusion zone = 0         4.       Dog fouling not being removed/disposed = 14         5.       Dogs not on leads in Public Places = 17 (only applies to cemeteries)         Also 324 Smoke-Free England	Ι	Litter-3497 Dog exclusion- 6 Fouling- 71 Dogs on leads- 1	Currently we have one dog warden who enforces any dog related issues, we also have one waste enforcement officer who deals with littering, flytipping and abandoned vehicles etc.	We have our own in house Enforcement	/	1.6 2.0 3 4.2 5.1
Is the service ran in house or outsourced	Outsourced (LA Support Ltd).	All Blackpool Council enforcement activities are now carried out by Council officers. A trial was conducted a couple of years ago using an outside enforcement company and a significant number of Fixed Penalty Notices were issued. A significantly high proportion of the penalty notices issued were for cigarette litter. Unfortunately the trial idin not yield the environmental improvements that were sought and the trial was concluded. The biggest challenge in Blackpool is fly tipping in back streets. Fixed Penalty Notices are regularly issued for this type of offence. Blackpool has Enforcement Officers working in the more problematical inner wards concentrating their efforts on reducing this type of offence.	outsorced to Kingdom but Park Rangers can also issue FPN's	All our enforcement was put or hold at the beginning of the pandemic and kingdoms contract was not renewed, all my enforcement team were deployed on to other duties within the council. We have written a new enforcement policy however, it will be up to members to vote i they would like this back in place, if they do I would have thought it would be April 2022 before this is back up and running at the earliest	FPN's Duty of Care householder 110 FPN's Littering 22 FPN's Littering from vehicle 4 PSPO Dog fouling 7 PSPO Dog not on lead 1 then for littering and dog fouling this has been outsourced since February 2019 and so far they have 4625 actions which are: FPNS Dog fouling 112 FPNS Littering 4485 (3683 cigarette related litter)	Officers and 1 Dog Officer. The waste officers deal with littering, flytipping and	In house. Nothing is outsourced
The frequency and amount of FPN's given	see above	This financial year the Environmental Operations Enforcement Team have issued 270 Fixed Penalty Notices for littering, fly tipping or dog related offences.	see above			We issued 29 littering fpns in 2019.	Around 5/6 FPNs a year
How they tackle environmental crimes committed by under 18's	We've struggled with under 18's; with 16-18 year olds we send warning letters where they can prove their age; if they can't prove their age they are issued and FPN and we cancel when they show us satisfactory proof of age. With under 16's we will engage with schools where viable.	Environmental Crimes committed by under 18's is always an issue that requires careful consideration. The preference is usually to write to the young person's parents/guardian and raise the matter with them first. An Enforcement Officer may choose to visit the home address and discuss the matter further with the parent/guardian in the presence of the young person. On rare occasions the young person has been asked to carry out litter picking as reparation for the crime committed. I hasten to add this is on very rare occasions! Ultimately an under 18 would be issued with a Fixed Penalty Notice if the circumstances dictated.	don't issue		Under 18's and disabled are given warnings not FPNs	With regards under 18's our policy states 7.1.4 FPNs issued to young people will be issued with due regard to the Children Act 2004 and the Department for Environment, Food and Rural Affairs guidance on issuing fixed penalties notices to juveniles. Notices may be issued to 16 and 17 year olds using the same procedures as for adults. However, authorised officers will consider whether a written warning is appropriate for a first offence, depending upon the nature and seriousness of the offence. In most circumstances a written warning will be issued to the parents of a child under the age of 16 in the first instance. If the offence occurs in school hours or in school uniform an advisory letter will be sent to the Head Teacher. If the child continues to offend, despite this intervention, enforcement action (including a Fixed Penalty Notice) may be taken following discussions with relevant local agencies responsible for law enforcement and children' services. (e.g. Police, Youth Service, Youth Offending Team). The Council will consult with partners to determine whether a FPN it the most appropriate measure for a person under 16 or if other measures (e.g. warnings; Acceptable Behaviour Contract) are more appropriate. In all circumstances the parent or legal guardian will be advised as soon as possible.	
Any other arrangements when fining people with disabilities	People with disabilities are not issued an FPN where it is clear their disability affects their ability to pick up litter. Where this isn't the case we will take a balanced view on receiving a representation (but err on the side of caution in favour of the recipient).	Enforcement activities involving disabled individuals are dealt with on a case by case basis. The nature of the disability determines how the case is managed. It has been necessary to engage with Social Services to assist or support the individual historically where it is evident the disabled individual is unable to comply with the request made by the Enforcement Officer. The above is relevant to littering or fly tipping The PSPO (Dog Control) has a number of exclusions listed that are recognised disabilities and allow the individual not to comply with the requirements of the PSPO, however, the exclusions tend to be limited to service dogs or support dogs. It is always the officers judgement whether or not to issue a Fixed Penalty Notice. The right of appeal exists and is explained to the offender at the time the notice is issued.	dealt with on a case by case basis	1		I am not aware of a difference in position from normal regarding disable people.	Not to consider
Other information	1	Littering is dealt with by way of Fixed Penalty Notice should it be witnessed by an authorised Council officer. Littering from vehicles is a different process which we are looking to introduce very soon. The offence is dealt with as a Civil matter not Criminal and involves a tribunal instead of a Magistrates Court. Blackpool re visited their PSPO for dog ownership and made a number of changes to the previous arrangements. Failing to have the means to pick is normally dealt with by way of Fixed Penalty Notice, however, a warning is more likely to be issued if it is the first occasion where a dog walker/owner has been challenged. Dogs encroaching into an exclusion zone would also be dealt with by way of warning but dependent upon how receptive the dog owner/walker was would determine whether or not a penalty notice is issued. Failure to pick up which was witnessed by an Authorised Officer is always a Fixed Penalty Notice. Dogs not on lead in public places would again be dealt with by a warning, however, dependent upon how the dog owner/walker reacted would determine whether or not a Fixed Penalty Notice would be issued.	Most litter offenses are caused by cigarettes.	The contract with kingdomd esd not renewed.	1	I have been is discussion with the companies that carry out enforcement to consider what they could off ourselves. We are yet to put to confirm what we will do	

# Appendix G

	North East Derbyshire	Lewes	South Staffordshire	District Environmental Enforcement Ta Dover	sk Group- CIPFA family group re Lancaster	esponses North Devon North Norfolk	Wyre Forest	Sedgemoor South Ribble	Teignbridge	Amber Valley Hinckley and Bosworth	East Suffolk
List of enforcements made by District: 1. Littering (including cigarette litter) 2. Failing to have the means to pick-up 3. Dogs encroaching into an exclusion zone 4. Dog fouling not being removed/disposed 5. Dogs not on leads in Public Places	From 1/9/2020 – 1/9/2021:  *These figures have been significantly affected by COVID 19 as the number of officer patrols were restricted.  1.0 2.0 3.0 4.1 5.0	20100	Sour clanordanite	1	1. Yes 2. No 3. Yes 4. Yes 5. Yes – Public highways and designated on lead areas only.		1	- Jogen der Houte	See below		Last Soriok 2020-143 2./ 3.2019-4 2020-1 4.2019-146 2020-107 5.2019-12 2020-6
Is the service ran in house or outsourced	In house			As discussed we had been part of a one year pilot scheme with District Enforcement whereby they provided uniformed enforcement officer to patrol our district and serve fixed penalty notices for littering and dog fouling offences. The service delivered was very good at the end of the years pilot with experienced officers who worked well with our inhouse team. We took the decision to extend the years pilot however unfortunately when the pandemic hit District Enforcement took the decision to end their pilot with us. Should the pandemic not have occurred 1 am sure we would still have been working with District Enforcement took been able to answer the questions you have asked. Following this we have established that a combined approach of inhouse and contracted enforcement officers works in our district. The contracted officers focused on littering and dog fouling patrols which enabled our in house environmental enforcement officer and dog warden to focus more time on investigation or case work such as fly tipping, dangerous dogs, etc			We operate and process environment offences in house at WFDC and operate and install our own covert cameras for fly tipping offences.		Enforcement is in house		Outsourced
If it is outsourced what company does the council use?	1				1		1				Norse
The frequency and amount of FPN's given	Enforcement officers will issue a fixed penalty where an offence is witnessed, and it is appropriate to do so	No response	No response		5 in 2021 – Littering £80 - £50 early payment 12 Dog related offences £100 or £75 early payment	80 80	Litter FPN for last 12 months. This is the amount for actual FPN issued and we have approximately 25 cases pending from information requests. September 2020 – 11 October 2020 – 20 November 2020 – 20 November 2020 – 6 January 2021 – 12 February 2021 – 12	No response	1st October 2018-31stOctober 2019. During that time, we issued 55 FPNs, broken down as follows:- 1-Littering (including cigarette litter)-36 2-Dog fouling not being remove/disposed-6 3-Fty Tipping-9 4-No Waste Transfer Notes-2 5-Dogs not on lead alongside highway-1 6-More than six dogs being walked by one person-1 We did not issue any FPNs in respect of "Failing to have the means to pick up" or "Dogs encroaching into an exclusion zone"		2020-62 2019-79
How they tackle environmental crimes committed by under 18's	Officers would seek to engage the offender's parents/legal guardian.				Littering – no under 18's issued FPNs. If we find out the parents details, we will speak to them. Dog related offences also as above, with potential to issue a CPW on parents for repeat offenders (not happened yet).		We don't usually process cases with subjects under 18 however we have had previous cases relating to ASB whereby we have issued Community Protection Warnings to the parents. Due to a change in legislation we can no longer do this.		When we deal with environmental crimes committed by under 18s, we conduct the interview in the presence of parent/guardian.		
Any other arrangements when fining people with disabilities	There are no specific arrangements. Officers assess the situation and issue fixed penalties where reasonable and appropriate to do so.			As a result we have recently conducted a tendering process for a three year contract with a contractor to provide 3 uniformed enforcement officers so that this combined approach can be continued.			Regarding disabilities – the range of disabilities can vary significantly and it is very rare to encounter somebody who is not able to understand or provide their name and address etc. We have approached people that have failed to pick up their dog faeces because they have claimed they can not bend down etc however the only exception is if they are registered blind. Each case is measured on a induvial basis.		When dealing with people with disabilities, we make "reasonable adjustments" depending on the circumstances.		

# Agenda Item 7



Report of:	Meeting	Date	
Clare James, Corporate Director Resources	Overview and Scrutiny Committee	17 January 2022	

### **Overview and Scrutiny Work Programme 2021/2022 – Update report**

### 1. Purpose of report

**1.1** To update the Overview and Scrutiny Committee about the Overview and Scrutiny Work Programme 2021/22.

### 2. Recommendations

- **2.1** That the updated scoping document template be reviewed and agreed.
- **2.2** That the committee endorses the draft report of the District Enforcement Pilot Task Group.
- **2.3** That the scoping document for a task group on tackling antisocial behaviour is reviewed and agreed to be brought back to the committee at the next meeting.
- **2.4** That the report be noted.

### 3. Current and completed work

#### 3.1 Updated Scoping document template

The scoping document template has been updated to reflect the outcomes and recommendations from the Centre for Governance and Scrutiny review concluded in mid-2021.

The reviewed template is attached at Appendix 2.

### 3.2 Review of District Enforcement Pilot Task Group

The group's final meeting was held on Monday 6 December 2021.

The District Enforcement Pilot Task Group has finished its review and the draft report is the subject of a separate item on this agenda. The final report

will go to Cabinet at their Wednesday 23 March 2022 meeting for consideration.

### 3.3 Tourism recovery in Wyre Task Group

The final report was submitted to Cabinet at their Wednesday 12 January 2021 meeting for consideration. Democratic Services will provide a verbal update of the outcome from this meeting.

### 3.4 Tackling Antisocial behaviour in Wyre Task Group

At the last meeting, it was agreed for a scoping document to be produced for initial review. It was agreed for the scope to be brought back in February following the police and community safety themed meeting.

Draft scoping document is attached at Appendix 3.

### 4. Paused work

# 4.1 Review of the business model of Wyre's theatres and other council run facilities

At the 18 October 2021 meeting, it was agreed for a scoping document to be produced. Since then, it has been suggested to members that this wait until Cabinet have received and commented on the Tourism Recovery task group report and recommendations before determining next steps.

Democratic Services, following the outcomes of the Cabinet meeting, will provide an update.

### 5. Work Programme

# 5.1 The Overview and Scrutiny Work Programme for 2021/22 is attached at Appendix 1.

report author	telephone no.	email	date
Marianne Unwin	01253 887326	marianne.unwin@wyre.go v.uk	05/01/2022

### List of appendices

Appendix 1 – Overview and Scrutiny Committee Work Programme 2021/2022 Appendix 2 – Updated scoping document template Appendix 3 – Tacking Antisocial Behaviour in Wyre Task Group – Draft Scoping Document



# **Overview and Scrutiny (O&S) Work Programme: 2021/22**

# **Committee Meetings:**

# Monday 26 April 2021 at 6pm: Work Programme planning and review

- O&S Work Programme 2020/21 update
- O&S Work Programme 2021/22- planning
- Citizens Advice Bureau Review Task Group report

Invited attendees: None.

# Monday 07 June 2021 at 6pm: No theme

- Election of Chairman for the municipal year 2021/22
- Election of Vice Chairman for the municipal year 2021/22
- Update of the District Enforcement service over the past year 2020/2021
- Planned Maintenance and Investment Projects Schedule 2021/22
- Business Plan 2020/21, Quarterly Performance Statement (Quarter 4: January March)
- O&S Work Programme 2021/22 update and planning

Invited attendees: Maria Blundy (Head of Built Environment)

# Monday 19 July 2021 at 6pm: Environment theme

- O&S Work Programme 2021/22 update
- Review of the implementations of the recommendations of Public Conveniences Task Group
  report
- An update on waste and recycling management
- Discussion about Overview and Scrutiny Committee pre meetings

**Invited attendees:** Councillor Bridge (Street Scene, Parks and Open Spaces Portfolio Holder), Ruth Hunter (Head of Public Realm and Environmental Sustainability)

# Monday 06 September 2021 at 6pm: Neighbourhood Services and Community Safety theme

• O&S Work Programme 2021/22 – update

- Review of the implementations of the recommendations of the Domestic Abuse Task Group: 5 years on
- Planning Enforcement update
- Business Plan 2021/22 Quarterly Performance Statement (Quarter 1: April June)

**Invited attendees:** Councillor Berry (Neighbourhood Services and Community Safety Portfolio Holder), Neil Greenwood (Head of Environmental Health and Community Safety), David Thow (Head of Planning Services) and Councillor Alice Collinson (Planning Policy and Economic Development Portfolio Holder).

# Monday 18 October 2021 at 6pm: Health and Wellbeing theme

- Annual update regarding the work of Lancashire County Council Health Scrutiny Committee
- Annual update from the Fylde and Wyre Clinical Commissioning Group
- O&S Work Programme 2021/22 update

**Invited attendees**: Councillor Julie Robinson (Co-opted Member of the Lancashire County Council Health Scrutiny Committee), Beth Goodman (Deputy Director of Commissioning) and Dr Hartley-Smith (Clinical Director).

# Monday 22 November 2021 at 6pm: Resources and Finance theme

- O&S Work Programme 2021/22 update
- An update on Wyre's Covid-19 response
- Fees and Charges draft
- Business Plan Quarterly Performance Statement (Quarter 2: July September)
- Tourism Recovery in Wyre Task Group draft report

**Invited attendees:** Councillor David Henderson (Leader of the Council), Garry Payne (Chief Executive).

Councillor Michael Vincent (Resources Portfolio Holder and Deputy Leader) and Clare James (Corporate Director Resources and Section 151 Officer).

# Monday 17 January 2022 at 6pm: Corporate theme

- O&S Work Programme 2021/22 update and planning
- Business Plan 2022/23
- Planned Maintenance and Investment Projects Schedule for 2022/23 draft
- District Enforcement Pilot Task Group draft report

**Invited attendees:** Councillor David Henderson (Leader of the Council), Garry Payne (Chief Executive) and Maria Blundy (Head of Built Environment)

# Monday 28 February 2022 at 6pm: Police and Community Safety theme

- O&S Work Programme 2021/22 update
- PCC Police and Crime Plan update from the Police and Crime Commissioner
- Wyre Community Safety Partnership annual scrutiny review
- Business Review of the implementations of the recommendations of the Residents Parking Permit Scheme Task Group report
- Business Plan Quarterly Performance Statement (Quarter 3: October December)

**Invited attendees:** Andrew Snowden (Police and Crime Commissioner) and Cara Leadbetter (Chief Inspector), Martin Wyatt (Wyre Neighbourhood Inspector), Neil Greenwood (Head of Environmental Health & Community Safety), Carl Green (Head of Engineering Services) and Councillor Roger Berry (Neighbourhood Services and Community Safety Portfolio Holder).

# Monday 25 April 2022 at 6pm: Work Programme Planning and Review

- O&S Work Programme 2021/22 update
- O&S Work Programme 2022/23 planning

Invited attendees: None.

# **Task Group Reviews-**

# **Current Reviews:**

- Citizens Advice Bureau Review Task Group completed
- Tourism recovery in Wyre Task Group completed
- District Enforcement Pilot Task Group Draft report to O&S
- Tackling Antisocial behaviour in Wyre Task Group (see O&S 22.11.2021 minute number 33)
   Draft scope to O&S

# Paused Work:

 Poulton to Fleetwood Link Task Group (paused – 25.02.2020) The Task Group will re-instate once the stakeholders and authorities have created a feasibility study.

# Possible review focuses for 2021/22:

• To be confirmed.

# Looking further ahead:

• Wyre's assistance in the response to Covid-19 through policies and procedures (O&S 16.03.2020)

- Lancashire 'Super Hospital' (due to the announcement by Government 02.10.2020) the public consultation is expected late in 2021.
- Marsh Mill (extension to the lease that is due to end in mid-2024)
- Caravan holiday site occupancy and residential status (see O&S 06.09.2021 minute number 20)
- YMCA Fylde Coast contract (O&S 16.03.2020)
- Town centres (O&S 16.03.2020)
- Wyre's Call-in procedures Review Group (18.01.2021)



# Task Group - Scoping Document – BLANK

Review Topic	
Chair	
Group Membership	
Officer Support	
Purpose of the Review	
Essential Criteria (at least one must be marked)	A council priority (as set out in the Business Plan)
Role of Overview and Scrutiny in this Review (mark all that apply)	Holding Executive to account – Key Decision Holding Executive to account – performance based Community champion External partnership Contribution to policy development Policy review Statutory duties / compliance with codes of practice
Aims of Review / Terms of Reference	

What specific value can Scrutiny add to	
this work area?	
Methodology	
Limits of Review	
Potential Expert Witnesses	
Documents to be considered	
Risks	
Level of Publicity	
Indicators of a	
Successful Review	
Approximate	
Timeframe Projected Start Date	
Trojected Start Date	



### Tackling Antisocial Behaviour (ASB) in the community Task Group – Draft Scoping Document

Review Topic	Tackling antisocial behaviour (ASB) in the community.
Chair	To be confirmed.
Group Membership	To be confirmed.
Officer Support	Marianne Unwin, Democratic Services Officer.
Purpose of the Review	To protect residents and to strive for lower levels of antisocial behaviour in the community.
Essential Criteria (at least one must be marked)	<ul> <li>A council priority (as set out in the Business Plan)</li> <li>A matter of significant, demonstrable public concern, as raised through ward councillors, local media etc.</li> </ul>
Role of Overview and Scrutiny in this Review (mark all that apply)	Holding Executive to account – Key Decision    Holding Executive to account – performance based   Community champion   External partnership  Contribution to policy development   Policy review  Statutory duties / compliance with codes of practice
Aims of Review / Terms of Reference	<ol> <li>To understand the scale of antisocial behaviour in Wyre and the impact of the Covid-19 pandemic on the increase of incidents.</li> <li>To explore the impact of antisocial behaviour on:         <ul> <li>The community</li> <li>Council owned assets</li> <li>The Police</li> <li>Businesses</li> </ul> </li> </ol>

What specific value can Scrutiny add to this work area?	<ul> <li>Community groups</li> <li>Identify areas of improvement with the council's current ASB policies and procedures.</li> <li>To assess the effectiveness of the mechanisms for how the authority responds to and deals with antisocial behaviour, including the community trigger.</li> <li>To examine the effectiveness of multi-agency partnership working such as the Community Safety Partnership.</li> <li>To make succinct recommendations to Cabinet on what more the council can do to help reduce antisocial behaviour in Wyre.</li> </ul> Since the beginning of the Covid-19 pandemic in March 2020, antisocial behaviour has significantly increased in Wyre. A review of how the council tackles antisocial behaviour will highlight potential areas of improvement to reduce ASB incidents.
	The review will identify areas of strategic focus to assist the council achieve its corporate objective (as set out in the Business Plan). An improvement to the levels of ASB in the community and how incidents are dealt with will result in better health and wellbeing and life opportunities for residents, whilst also protecting Wyre's USP, the Great Outdoors, from harm. Overall, the review will assist the council in making Wyre a safer community for all residents and visitors.
Methodology	<ul> <li>Review previous reports and documentation (see below)</li> <li>Review of the Business Plan proposal (see below)</li> <li>Interview witnesses at task group meetings</li> <li>Site visits</li> <li>Consultations with businesses and residents</li> <li>Review and compare the policies of other councils and their impact</li> </ul>
Limits of Review	<ul> <li>This review is not specific to any particular geographical location; therefore, it is a borough-wide issue.</li> <li>Crimes that do not fall under the definition of ASB should not be included in this review.</li> </ul>
Potential Expert Witnesses	<ul> <li>Neighbourhood Services and Community Safety Portfolio Holder, Councillor Roger Berry</li> <li>Corporate Director Environment, Mark Billington</li> <li>Head of Environmental Health and Community Safety</li> <li>Manager of Environmental Protection and Community Safety</li> </ul>

	<ul> <li>Partnerships Officer (CCTV)</li> <li>Community Safety Partnership</li> <li>Chief Constable, or local Inspector</li> <li>Neighbourhood Watch</li> <li>The Zone in Wyre (Milton Youth and Community Centre Fleetwood)</li> <li>YMCA</li> <li>Local businesses</li> <li>Parish and Town Councils</li> <li>Members of the public</li> <li>Victims of ASB</li> </ul>
Documents to be considered	<ul> <li>Annual Community Safety report 2020 and 2021</li> <li>The Business Plan 2019 – 2023</li> <li>Anti-social Behaviour, Crime and Policing Act 2014: Antisocial behaviour powers Statutory guidance for frontline professionals – Home Office</li> <li>Office for National Statistics – data tables</li> <li>Additional related documents.</li> </ul>
Risks	<ul> <li>Potential that the remit of the review may become too broad (size of the project).</li> </ul>
Level of Publicity	Potentially high
Indicators of a Successful Review	<ul> <li>The investigation should provide the council with a greater perspective of antisocial behaviour across the borough and provide solutions to tackle the problem.</li> <li>A clear recommendation to Cabinet that will assist with reducing the incidents of antisocial behaviour in Wyre.</li> </ul>
Approximate Timeframe	3 months
Projected Start Date	March 2022

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